# COMTEL TELCOM ASSETS LP 433 E. LAS COLINAS BLVD., SUITE 700, IRVING, TEXAS 75039

August 4, 2010

RECEIVED

VIA EXPRESS DELIVERY

AUG 0 5 2010

Mr. Jeff R. Derouen, Executive Director Kentucky Public Service Commission 211 Sower Boulevard Frankfort, KY 40602-0615 PUBLIC SERVICE COMMISSION

Re:

Voluntary Certification Withdrawal by Comtel Telcom Assets LP d/b/a Excel Telecommunications, VarTec Telecom, Clear Choice Communications and VarTec Solutions and Notice of Asset Sale Closing

Dear Mr. Derouen:

Communications and VarTec Solutions ("Comtel") hereby voluntarily withdraws its operating authorities to provide local exchange and interexchange telecommunications services within your state. By way of background for this request, Comtel entered into an asset purchase agreement ("APA") with Matrix Telecom, Inc. ("Matrix") to sell substantially all of its assets, including customers, to Matrix. The purchase and sale was ultimately consummated on July 31, 2010.

Following the consummation of the purchase and sale, Comtel no longer has an employee base, customers or other telecommunications operations in any jurisdiction. The existing customers and the associated operations were transferred to Matrix which has now stepped into Comtel's shoes to allow for a seamless transition as far as the end-user customers are concerned. All of the affected customers have been provided notice in compliance with the rules of this Commission and Federal Communications Commission, and where required, the parties have obtained the approvals of the Federal Communications Commission and State Commissions. Without impacting Matrix's operating authority, customers and/or ongoing operations, Comtel respectfully requests that your office take any steps necessary to immediately withdraw any remaining operating authority and tariffs/price lists on file for corporate entities of Comtel. As previously referenced, Matrix is now serving the customers acquired from Comtel.

Comtel sincerely appreciates your service and assistance over the years and now seek your prompt attention to this necessary request. Please direct any inquiries regarding the ongoing operations of Matrix to Leslie Ellis at <a href="leslie.ellis@excel.com">leslie.ellis@excel.com</a> or at (972) 910-1411. Acknowledgment and date of receipt of this filing are respectfully requested. Please date and file stamp the attached copy of this correspondence and return it in the enclosed pre-addressed, postage- prepaid envelope.

Respectfully submitted,

Jonathan Dennis

Senior Vice President, General Counsel, and

Secretary

Comtel Assets Inc., General Partner of

Comtel Telcom Assets LP

FCFIVED

8/20/2010

PUBLIC SERVICE COMMISSION OF KENTUCKY

cc: Leslie Ellis

Manager, Regulatory Affairs

This tariff replaces K.P.S.C. Tariff No. 2 issued by VarTec Telecom, Inc. d/b/a Clear Choice Communications in its entirety

#### TITLE SHEET

#### KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the description, regulations, and rates applicable to the furnishing of telecommunications services provided by Comtel Telcom Assets LP d/b/a VarTec Telecom and Clear Choice Communications with principal offices at 433 E. Las Colinas Blvd., Ste. 1300, Irving, Texas 75039. This tariff applies for services furnished within the Commonwealth of Kentucky. This tariff is on file with the Kentucky Public Service Commission, where copies may be inspected, during normal business hours.

(T)

Kentucky Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40602

Issued: March 20, 2007

Issued By:

Becky Gipson Sr. Director - Regulatory Affairs 433 E. Las Colinas Blvd., Ste. 1300 Irving, Texas 75039 TARIFF BRANCH

TECTION

TARIFF BRANCH

TARIFF BRANCH

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## CHECK SHEET

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PURSUANT TO 897 16 48, 20 97.1 SECTION 9 (1)

**CONCURRING CARRIERS** 

**NONE** 

**CONNECTING CARRIERS** 

**NONE** 

OTHER PARTICIPATING CARRIERS

NONE

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#### TARIFF FORMAT

Page Numbering - Page numbers appear in the upper right hand corner of the page. Pages are numbered sequentially and from time to time new pages may be added to the tariff. When a new page is added between existing pages, a decimal is added to the preceding page number. For example, a new page added between Pages 3 and 4 would be numbered Page 3.1.

Explanation of Symbols - When changes are made in any tariff sheet, a revised sheet will be issued canceling the tariff sheet affected. Changes will be identified on the revised sheet(s) through the use of the following symbols:

(C) - to signify changed regulation.

(D) - to signify discontinued rate or regulation.

(I) - to signify increased rates.

(M) - to signify material relocated from one sheet to another without change.

(N) - to signify new rate, regulation, or text.

(R) - to signify reduced rate.

(S) - to signify reissued material.

(T) - to signify a change in text, but no change in rate or regulation.

(Z) - to signify a correction.

In addition to symbols for changes, each changed provision in the tariff shall contain a vertical line in the right hand margin of the sheet which clearly shows the exact number of lines being changed.

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PURSUANT TIVE 97 THE SECTION 9 (1)

### 1.0 DEFINITIONS

#### 1.1 Definitions of Terms

Access Line - One of several types of circuits used to carry long distance calls all or part way between customer premises and long distance company switches. When calls are originated or received over customers' regular local lines or over customers' special WATS Access Lines, long distance companies buy Feature Group access lines to carry calls between their switch or POP and the local telephone company switch. Customers may originate or receive calls over special dedicated access lines directly from the customer premises to the long distance company's POP.

Accounting Code - A number, usually two, three, or four digits, entered when dialing a telephone call that tells a long distance company to allocate and subtotal the call to a particular subaccount. Calls are listed and summarized by account code on Customers' monthly bill.

Answer Supervision - An electrical signal fed back up the line by the local telephone company at the distant end of a long distance call to indicate positively that the call has been answered by the called telephone. Activates the billing equipment to start timing calls completed over FGB or FGD access trunks at the distant end.

Authorization Code - A number, usually ten or fourteen digits, entered using a tone telephone to identify the caller as a customer of the long distance service. Used primarily to verify the caller as a customer and to bill calls.

Automated Calling Card Call - A service whereby the Customer dials all of the digits necessary to route and bill the call.

Calling Card - A billing convenience whereby the Customer may originate calls from any tone telephone. The Customer dials an toll-free "800" number and an authorization code followed by the terminating telephone number. In cases of LEC billing, the terms and conditions of the local telephone company will apply to payment arrangements.

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PURSUANNE TO 807 LKAR, 2006 SECTION 9 (1)

## 1.0 DEFINITIONS (Continued)

1.1 Definitions of Terms (Continued)

Commission - Kentucky Public Service Commission.

Company or Carrier - Comtel Telcom Assets LP d/b/a VarTec Telecom and Clear Choice Communications unless otherwise clearly indicated by the context.

Customer or End User - The person, firm, corporation or other entity which initiates a call on Company's network, or accepts billing for the call on Company's network, subject to the terms and conditions of Company's tariff.

Day - From 8:00 a.m. up to, but not including, 5:00 p.m. local time Monday through Friday.

800 Service - Inwards WATS service. Users dial a special interstate or intrastate "800" number and are connected to the Customer's telephone at the Customer's expense. The "888" service will provide expanded 800 toll-free offerings. Hereinafter, "800" service is used to refer to "800" or "888" service.

Equal Access - The ability to choose a long distance company to be the primary carrier for interLATA long distance calls.

Evening - From 5:00 p.m. up to, but not including, 11:00 p.m. local time Sunday through Friday.

Interexchange Carrier (IXC) - A long distance company that carries calls between LATAs or telephone exchanges within LATAs, where permitted.

InterLATA - Calls or circuits between different Local Access and Transport Area.

IntraLATA - Calls or circuits totally within the same Local Access and Transport Area,

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SECTION 9 (1)

# 1.0 DEFINITIONS (Continued)

## 1.1 Definitions of Terms (Continued)

Local Access Transport Area (LATA) - LATAs represent the area within which local telephone companies may provide telephone service. IntraLATA calls can be either local or long distance.

Local Exchange Carrier (LEC) - A local telephone company, either one of the Bell Operating Companies or one of the independent local telephone companies.

Local Calling Area - A geographical region within which the local exchange companies exclusively provide local toll-free calling to their customers.

Message Telecommunications Service (MTS) - Regular telephone service comprised of Direct Distance Dial and Operator-Assisted calls. Basic long distance service.

Night/Weekend - From 11:00 p.m. up to, but not including, 8:00 a.m. Sunday through Friday, all day Saturday and Sunday from 8:00 a.m. up to, but not including, 5:00 p.m.

Off-Hook - Occurs when telephone receiver is lifted from resting place, engaging, answering or otherwise activating circuit.

Pay Telephone - A telephone instrument equipped with a device that allows a charge to be made for each call.

Primary Interexchange Carrier (PIC) - The long distance company that a user, whose local exchange has converted to Equal Access, has selected to be his long distance carrier.

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## 1.0 DEFINITIONS (Continued)

## 1.1 Definitions of Terms (Continued)

Private Branch Exchange (PBX) - A private telephone system (switch) used by medium and large companies. Connected to the public telephone network and performs a variety of inhouse routing and switching. User usually dials "9" to get outside the system of the local lines.

Rate Center - A geographic point from which the vertical and horizontal coordinate is used in calculation of airline mileage for the purposes of rating a call.

Subscriber - The person, firm, partnership, corporation, or other entity who designates Company as its primary interexchange carrier (PIC) for long distance telecommunications service. Thus, the Subscriber has a pre-existing business arrangement with Company and is also a Customer or End User.

Tandems - Those master LEC Central Offices (Cos) which are designated as pooling or collection points for interLATA calls from their respective sub-tending or subordinate Cos. Once collected, these interLATA calls are delivered to each of the subscribing IXCs through various types of Feature Group circuits (e.g., Feature Group "D") for call termination.

10XXX - Available only to Equal Access customers. To send calls over a carrier other than the one that would automatically get the customer's "1+" calls, the customer dials "10XXX" then the "1+" the long distance number. "XXX" is the three digit Carrier Identification Code of the carrier the customer wants to use.

Wide Area Telecommunications Service (WATS) - AT&T's name for their original first generation long distance service. Either In-WATS (800 number) inward dialing from any phone in a specified geographical area, or Outward (OutWATS) dialing to any phone in a specified area from one specific telephone.

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# 1.0 DEFINITIONS (Continued)

1.2 Glossary of Acronyms and Trade Names

ANI - Automatic Number Identification

CCC - Comtel Telcom Assets LP d/b/a Clear Choice Communications

CO - Central Office

FCC - Federal Communications Commission

FGD - Feature Group "D"

IXC - Interexchange Company

LATA - Local Access Transport Area

LEC - Local Exchange Company

MTS - Message Telecommunications Service

NPA - the three-digit Area Code or Numbering Plan Area

NXX - the three-digit Local Exchange Code

PBX - Private Branch Exchange

PIC - Primary Interexchange Carrier

PIN - Personal Identification Number

PSC - Public Service Commission

WATS - Wide Area Telephone Service

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PURSUE Mective 80 Tarte 487, 20061 SECTION 9 (1)

### 2.0 RULES AND REGULATIONS

# 2.1 Undertaking of the Company

### 2.1.1 General

The Company's services and facilities are furnished for communications originating at specified points within the Commonwealth of Kentucky under the terms of this tariff. The Company installs, operates and maintains the communications services provided hereinunder in accordance with the terms and conditions set forth under this tariff. The Company may act as the Customer's Agent for ordering access connection facilities provided by other carriers or entities, when authorized by the Customer, to allow connection of a Customer's location to the network. The Customer shall be responsible for all charges due for such a service arrangement.

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## 2.0 RULES AND REGULATIONS (Continued)

## 2.1 Undertaking of the Company (Continued)

### 2.1.1 General (Continued)

The Company's services and facilities are provided on a monthly basis unless otherwise stated, and are available twenty-four (24) hours per day, seven (7) days per week.

#### 2.1.2 Limitations

- (A) Service is offered subject to the availability of the necessary facilities and/or equipment, and subject to the provisions of this tariff. The Company reserves the right to negotiate special terms and conditions (i.e., special promotions) with a particular Customer/End User providing agreement is reached and signed with the Customer/End User.
- (B) The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Subscriber or Customer/End User is using service in violation of provisions of this tariff, or in violation of the law.
- (C) The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- (D) All facilities provided under this tariff are directly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

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## 2.0 RULES AND REGULATIONS (Continued)

- 2.1 Undertaking of the Company (Continued)
  - 2.1.2 Limitations (Continued)
    - (E) Prior written permission from Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
    - (F) For any telephone number which accesses the Company's service on a per call basis via the Company's CAC(s) for 1+ calling and is subscribed to a service listed in this tariff for which the customer is required to be entered into the Company billing database prior to use, the Company reserves the right to remove the telephone number from the billing database in the event that a period of ninety (90) consecutive days passes during which the telephone number does not access the Company's service via a CAC(s). In the event that a customer is removed from the Company billing database, upon next use of the Company's service, the customer's Company service will be the current default service (i.e., the service listed in this tariff that does not require the customer to be entered into the Company billing database prior to use). The customer will be billed automatically for this use according to the terms of the current default service.

#### 2.2 Use of Service

#### 2.2.1 Purpose

Service provided under this tariff may be used for any lawful purpose for which the service is technically suited.

The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulatory rules and standards of the Kentucky Public Service Commission.

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PURSUMMECTO & OTHERS 5006 SECTION 9 (1)

## 2.0 RULES AND REGULATIONS (Continued)

# 2.3 Liability

- 2.3.1 The Company's liability for any claim or loss, expenses or damage (including indirect, special or consequential damage) arising out of mistakes, for any interruption, delay, error, omissions, or defects in any service, facility, or transmission provided under this tariff shall not exceed an amount equivalent to the proportionate monthly subscription fee charged to the Customer for the period of service or the facility provided during which such interruption, delay, error, omission, or defect occurs. Any adjustment shall apply only to the period the interruption, delay, error, omission, or defect continues beyond twenty-four (24) hours after notice of the interruption, delay, error, omission, or defect is received by Company. No other liability shall in any case attach to Company on account of interruptions, delay, error, omission, or defect of service. For the purpose of computing a credit, a month is considered to have thirty (30) days.
- 2.3.2 The Company shall not be liable for claim or loss, expense, or damage (including indirect, special, or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond Company's direct control.

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# 2.0 RULES AND REGULATIONS (Continued)

- 2.3 Liability (Continued)
  - The Company shall not be liable for, and shall be fully indemnified and held 2.3.3 harmless by Customer and Subscriber against any claim or loss, expense, or damage (including indirect, special, or consequential damage) for defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, processed, handled, or used by Company under this tariff; for connecting, combining, or adapting Company's facilities with Customer's apparatus or systems; for any act or omission of the Customer or Subscriber; for any personal injury or death of any person or for any loss of or damage to Customer's premises or any other property, whether owned by the Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Carrier, if not directly caused by negligence of the Carrier; or for failure to provide service.
  - 2.3.4 No Agent or Employee of any other carrier shall be deemed to be an Agent or Employee of Company, except independent sales agents who may from time to time be employed by another carrier.
  - 2.3.5 The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of Company's negligence.
  - 2.3.6 Acceptance by the Commission of the liability provisions contained in this tariff does not constitute its determination that the limitation of liability imposed by the company should be upheld in a court of law, but the recognition that, as it is the duty of the courts to adjudicate negligence claims and rights to recover damages therefor, so it is the duty of the courts to determine the validity of the exculpatory provisions of this tariff.

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## 2.0 RULES AND REGULATIONS (Continued)

# 2.4 Terminal Equipment

The Company facilities and service may be used with or terminated in Customer-provided communications systems, such as a PBX or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service.

When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the industry as endorsed by the Federal Communications Commission.

#### 2.5 Installation and Termination

## 2.5.1 Customer/Subscriber Service Agreement

Customers/Subscribers may be required to sign the Company Service Order Form for the various services offered by the Company All services offered are subject to the Rules and Regulations of the Kentucky Public Service Commission as they apply.

## 2.6 Payment for Service and Service Dispute Resolution

### 2.6.1 Payment for Service

All charges due by the Customer are payable to any agency duly authorized to receive such payments. The billing agency may be a local exchange telephone company, credit card company, or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the Local Exchange Company's local exchange service tariff shall apply to charges of Company when the Local Exchange Company serves as the billing agent for Company or buys Company's accounts receivables.

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## 2.0 RULES AND REGULATIONS (Continued)

- 2.6 Payment for Service and Service Dispute Resolution
  - 2.6.1 Payment for Service (Continued)

Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the Commission. Any objections to billed charges must be promptly reported to Company's billing agent. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

## 2.6.2 Service Dispute Resolution

Any objection to billed charges should be reported to the billing agent or Company within thirty (30) days from the day the bill is issued. Adjustments to End User's bills shall be made when circumstances exist which reasonably indicate that such changes are appropriate. End Users have the right to appeal service disputes to the Commission at the following address and phone number:

Kentucky Public Service Commission Consumer Complaint Division 730 Schenkel Lane Frankfort, Kentucky 40602 (800) 772-4636

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## 2.0 RULES AND REGULATIONS (Continued)

2.6 Payment for Service and Service Dispute Resolution (Continued)

## 2.6.3 Customer Liability

The Customer is responsible for the payment of bills for long distance message telephone service (LDMTS). Whether or not authorized by the Customer, this includes payment for LDMTS calls or services: (1) Originated at the Customer's number(s), (2) Accepted at the Customer's number(s) (e.g., Collect Calls), (3) Billed to the Customer's number via Third Number Billing if the Customer is found to be responsible for such call or service, the use of a Calling Card, or the use of a Carrier-assigned Special Billing Number, and (4) Incurred at the specific request of the Customer.

# 2.6.4 Late Payment Fee

If any portion of a Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, a late payment fee shall be due to the Company.

Late payment fees do not apply to the disputed portion of unpaid balances, if resolved in favor of the Customer. Any disputed portion of unpaid balances, if resolved in favor of the Company, may be subject to the late payment fee as of the original due date noted on the Customer's bill. Undisputed amounts of the same bill may be subject to the late payment fee if they remain unpaid by the due date noted on the Customer's bill. Late payment penalty shall not be assessed on unpaid penalty charges.

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## 2.0 RULES AND REGULATIONS (Continued)

#### 2.7 Establishment and Re-establishment of Credit

## 2.7.1 Service Suspended for Non-payment

In the event service is temporarily suspended for non-payment, such service will be restored upon payment of all charges due within twenty-four (24) hours.

# 2.7.2 Service Restoration Charge

A restoration of service charge will be applicable for each authorized code temporarily suspended. Where service is pre-subscribed to the Company's service, a restoration of service charge will be applicable for each line temporarily suspended.

# 2.7.3 Five Day Limitation for Re-establishment

Customers not re-established within five (5) days from date of suspension will be treated as new Customers and appropriate Non-recurring Charges and an advance payments will apply.

### 2.8 Customer Deposits

Currently, the Company does not require a deposit from its Customers. Customers whose financial condition is not acceptable to the Company, or is not a matter of general knowledge, however, may be required at any time to make an advance payment in an amount not to exceed two (2) month's estimated charges to ensure prompt and full payment of the Customer's long distance telephone charges. Where established by law, interest will be applied to any advance payment made at the legal rate for the period in which the advance payment is held. Such advance payments and interest due, if any, will be refunded or credited to the Customer at any time after twelve (12) months of prompt payments upon request of the Customer. Upon termination of service, the advance payment and interest due, if any, will be credited to the final bill and any credit balance will promptly be returned to the Customer.

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PURSUANT CTION 9 (1)

# 2.0 RULES AND REGULATIONS (Continued)

#### 2.9 Notices

#### 2.9.1 Notice to the Customer

Notice from Company to a Customer normally will be given in writing, either delivered or mailed to the Customer's address of record in compliance with 807 KAR 5:006, Section 14. In emergencies, where delay may result in impaired service or in hazards to the Customer, Public, or Company's facilities, Company may resort to verbal notices given by telephone, radio telephone, personal contact, or other means of communication.

#### 2.9.2 Notices from the Customer

Notices from a Customer to Company may be given verbally by the Customer or the Customer's authorized Agent at Company's office, or by written communication mailed thereto. Written notice is required when specified in tariff schedules or in any written agreement.

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PURSUÆMTECTO & OTAHAR, 2000 61 SECTION 9 (1)

## 2.0 RULES AND REGULATIONS (Continued)

## 2.10 Rendering and Payment of Bills

# 2.10.1 Returned Check Charge

When a payment for service is made by check, draft, or similar negotiable instrument, a returned check charge will be made by Company for each such item returned unpaid by a bank to Company for any reason. The acceptance of checks, drafts, or other negotiable instruments for the satisfaction of the Customer's debts to Company shall not constitute a waiver by Company of its right to payment by legal tender.

## 2.10.2 Extra Copies of Bill

Extra copies of a Customer's monthly bill will be provided by the Carrier at the rate specified in this tariff.

# 2.10.3 Multi-Brand and Affiliate Credit and Collections Practices

The Company may collect on behalf of the Company and/or its affiliates or brands in one or more transactions as permitted by law.

The Company reserves the right to apply credit balances from one Company affiliate to another to satisfy outstanding account balances.

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PURSUMNTECTOR OTHERS, 2006 SECTION 9 (1)

#### 2.0 **RULES AND REGULATIONS (Continued)**

#### 2.10 Rendering and Payment of Bills (Continued)

## 2.10.4 Alternative Payment Processing

The Company allows Customers to make payment for services rendered through alternative payment processing options, including but not limited to, credit card payments and automated clearing house ("ACH") transactions. Customers may make payment using alternative payment processing through the Company's Customer Care Center, the Company's internet website or other methods approved by the Company. When a payment for service is made by an alternative payment processing option, processing fees as described in Section 4.8.3 of this Tariff may The acceptance of alternative payment processing options for the satisfaction of the Customer's debts to Carrier shall not constitute a waiver by Carrier of its right to payment by legal tender.

#### 2.11 Fraud

The Company shall have the right to refuse or discontinue service if the acts of the Customer, including furnishing false credit information or the conditions upon their premises, are such as to indicate intention to defraud Company.

#### 2.12 Non-Compliance with Company's Rules

The Company may discontinue service if a Customer fails to comply with any of the rules herein.

#### 2.13 Telephone Calls with Intent to Annoy

The Company may discontinue service of any Customer who, with intent to annoy, telephones another and addresses to or about such other person any obscene language or addresses to such other person any threat to inflict injury to the person or property of the person addressed or any family member.

The Company may discontinue service of any Customer who, with intent to annoy, repeatedly telephones another without disclosing his true identity to the person answering

the telephones, whether or not conversation ensues during the telephone calls.

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## 2.0 RULES AND REGULATIONS (Continued)

#### 2.14 Discontinuance and Restoration of Service

#### 2.14.1 Intentional Abuse of Service

The Company has the right to refuse telephone service to any premises and at any time to discontinue telephone service, if it finds it necessary to do so to protect itself against intentional abuse. Intentional abuse of service includes, without limiting the generality of the foregoing, the use of service or facilities of Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of a message toll charge of an exchange service charge. Another form of such abuse is an intentional uninterrupted connection of one exchange station to another station, excluding those connections charged for on an elapsed time basis, which permits the use of the facilities in a manner similar to private line service. It also includes intentional receiver off-hook conditions.

## 2.14.2 Disconnection of Service for Cause

(A) Upon non-payment of any sum due Company or upon violation of any of the conditions governing the furnishing of service as provided in this tariff, Company may by notice in writing mailed to the Customer, without incurring any liability, temporarily discontinue the furnishing of service to the Customer. Telephone services may be discontinued thirty (30) days after mailing notice of intention to discontinue service, and a service order charge will be made by Company for restoration of such Authorization Code and/or line. If Company elects to discontinue service, the Customer shall be responsible for all charges through the date of termination.

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## 2.0 RULES AND REGULATIONS (Continued)

- 2.14 Discontinuance and Restoration of Service (Continued)
  - 2.14.2 Disconnection of Service for Cause (Continued)
    - (B) If any Customer-provided equipment is used with facilities provided by Company in violation of any law or any of the provisions in this tariff, Company will take such action as is necessary for the protection of its facilities or the service of its other Customers and other persons provided with telephone services. The Customer shall discontinue such use of the equipment or correct the violation immediately upon actual or constructive knowledge of a violation and shall confirm in writing to Company within fifteen (15) calendar days that such use has ceased or that the violation has been corrected. Failure of the Customer to discontinue such use or correct the violation and to give the required written confirmation to Company within the time stated above shall result in interruption of the service of the Customer creating the violation.
    - (C) Telephone services may be refused, reduced, or partially or completely discontinued without notice in the event Company is informed that the service is used in such a manner that will adversely affect Company's services to others. The Company will only disconnect service without advanced notice for dangerous conditions or for illegal use or theft of service.
    - (D) The Company may disconnect the telephone services in accordance with the terms hereof without any liability except for an appropriate refund of prepaid charges and any service deposit with accrued interest.

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## 2.0 RULES AND REGULATIONS (Continued)

### 2.15 Installation and Termination

Service is installed upon mutual agreement between the Customer and Company. The agreement will determine terms and conditions of installation, termination of service, any applicable sales commission structure, and sales commission payment schedule. The service agreement does not alter rates specified in the tables and schedules contained in this tariff.

## 2.16 Ownership of Equipment

Equipment furnished by the Company on the premises of a Subscriber/End User are the property of Company.

#### 2.17 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

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## 2.0 RULES AND REGULATIONS (Continued)

#### 2.18 Taxes and Fees Chargeable to End Users

## 2.18.1 Adjustments for Municipality Payments

If at any future time a municipality acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee, or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees, or charges shall be billed to the End Users receiving service within the territorial limits of such municipality. Such billing shall allocate the tax, fee, or charge among End Users uniformly on the basis of each End User's monthly charges for the types of service made subject to such tax, fee, or charge.

## 2.18.2 Adjustments for County or Other Local Taxing Authority Payments

If at any future time a county or other local taxing authority acquires the legal right to impose an occupation tax, license tax, permit fee, franchise fee, or other similar charge upon the Carrier, and imposes the same by ordinance or otherwise, such taxes, fees, or charges shall be billed to the pre-subscribed End Users receiving service within the territorial limits of such county or other taxing authority. Such billing shall allocate the tax, fee, or charge among End Users uniformly on the basis of each End User's monthly charges for the types of service made subject to such tax, fee, or charge.

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## 2.0 RULES AND REGULATIONS (Continued)

2.18 Taxes and Fees Chargeable to End Users (Continued)

#### 2.18.3 Gross Receipts Tax

When utility or telecommunications assessments, franchise fees, or privilege, license, occupational, excise, or other similar taxes or fees, based on interstate receipts are imposed by certain taxing jurisdictions upon Company or upon local exchange companies and passed on to Company through or with interstate access charges, the amounts of such taxes or fees will be billed to End Users in such a taxing jurisdiction on a prorated bases. The amount of charge that is prorated to each End User's bill is determined by the interstate telecommunications services provided to and billed to an End User/Subscriber service location in such a taxing jurisdiction with the aggregate of such charges equal to the amount of the tax or fee imposed upon or passed on to Company.

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### 3.0 DESCRIPTION OF SERVICES

#### 3.1 General

The Carrier endeavors to provide high quality service. Service is available twenty-four (24) hours per day, seven (7) days a week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers.

## 3.1.1. Special Promotions

The Carrier may from time to time engage in special promotional service offerings which may be limited to certain dates, times and/or locations. These promotions are designed to attract new customers and/or increase customer awareness of particular service offerings. Customers must subscribe to specific promotions within the given time period as stated in the promotional offer. Any ANI disconnected and then reconnected from the Company's service for purposes of subscribing to the special promotion may not be eligible. After the initial subscription to a promotion, if no outbound usage is generated by an ANI within the specified time period as stated in the promotional offering, the customer may not receive benefits from the promotion. The promotions may contain special terms and conditions, including but not limited to, usage rates and charges. Such special terms and conditions will be in lieu of those terms, conditions, rates and charges outlined in Sections 3 and 4 of this Tariff. The Company will notify the Commission of special promotional offerings in accordance with the rules and regulations established by the Commission.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

- 3.1 General (Continued)
  - 3.1.2 Travel Card Availability

The Company Travel Card products identified throughout this tariff are only available to existing Customers who subscribed to a Travel Card product prior to July 1, 2004. Customers with active Travel Card accounts as of July 1, 2004 will continue to

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# 3.0 DESCRIPTION OF SERVICES (Continued)

## 3.2 Timing of Calls

- (A) Long distance usage charges are based on the actual conversation time transpiring on the Company's network. No charge will generally apply to uncompleted calls, which include "ring busy" and "ring no answer calls," and such uncompleted calls will not be knowingly charged to the Customer and, if charged in error, will be refundable to the Customer. In the event that the Customer fails to hang up when receiving a busy signal or "ring no answer call" for an excessive period of time, however, the Customer may be charged as if the call were completed. The Company will determine that a call has been established by signal, where available, from the local telephone company or underlying carrier.
- (B) Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute for a connected call.
- (C) Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.
- (D) When answer supervision is unavailable and the Company has received a reasonable claim from the End User for a refund of the Company's charges for an uncompleted call, the Company will reimburse the End User for the charges that the Company has billed for that call.

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## 3.0 DESCRIPTION OF SERVICES (Continued)

#### 3.3 Service Area

LEC Tandems in the State of Kentucky through which intrastate calls can be originated bare set forth below:

### LEC TANDEMS

LouisvillePaintsvilleBowling GreenWinchesterMadisonvilleLexingtonPaducahAshlandOwensboroMoreheadDanvilleSomersetLondon

Calls may be originated from any telephone connected to sub-tending equal access Cos or exchanges which are served by the above-named LEC Tandems; however, service is being offered for origination and termination throughout the entire Commonwealth of Kentucky and is not limited to the above named LEC Tandems.

## 3.4 Calculation of Distance

- (A) Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.
- (B) The Rate Centers of a call are determined by the area codes and exchanges of the origination and destination points.
- (C) The distance between the Rate Center of the Subscriber's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in AT&T FCC Tariff No. 10, in the following manner:

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# 3.0 DESCRIPTION OF SERVICES (Continued)

3.4 Calculation of Distance (Continued)

Step 1 - Obtain the "V" and "H" coordinates for the Rate Centers of the origination point and the destination point.

Step 2 - Obtain the difference between the "V"coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Rate Centers.

(D) The Company determines the airline mileage between rate centers by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Distance = 
$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

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## 3.0 DESCRIPTION OF SERVICES (Continued)

## 3.5 Directory Assistance Service

Directory Assistance Service is provided to assist customers in obtaining telephone numbers. Customers can access Directory Assistance Service by dialing 1+area code+555-1212 if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, Customers can access Directory Assistance by dialing 10XXX+1+area code (if required) + 555-1212. Rates and charges are set forth in Section 4.7 following.

### 3.6 Travel Card Service

The Company's Travel Card Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location within Kentucky by dialing 1 + 800 + 383 + 2255, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by the Company followed by the telephone number of the called party within Kentucky. There are three classes of Travel Card Service:

- 1) Individual Accounts for the Customer who requires a single or few travel cards and regularly bills less than \$200 in travel calls per month.
- 2) Corporate Accounts for the Customer who requires several travel cards and regularly bills less than \$500 in travel calls per month.
- 3) Group Accounts for the Customer who requires many travel cards and regularly bills more than \$500 in travel calls per month.

Rates and charges for the Company's Travel Card Service are set forth in Section 4.26 following.

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## 3.0 DESCRIPTION OF SERVICES (Continued)

### 3.7 TollSaver® Service

TollSaver® Service (non-operator assisted, direct-dial) is offered to Customers, including, but not limited to, residential and business Customers, for calling within the Commonwealth of Kentucky. Customers access the Company via Equal Access FGD circuits and/or other Switched Access Services. Customers can access TollSaver® Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, End Users can access TollSaver® Service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive TollSaver® Service rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over Company's transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's TollSaver® Service are set forth in Sections 4.9 following.

Customers of the Company's TollSaver® Service will be eligible for the Company's Frequent Caller Program. For every ten (10) U.S. long distance calls a Customer makes, by dialing 10XXX + 1 + area code (if required) + NXX-XXXX, the Customer will receive another long distance TollSaver® Service call for only one cent (\$.01). The one cent (\$.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the continental U.S. (excluding Alaska and Hawaii). The one cent (\$.01) call will automatically be assessed by Company's billing system on the first long distance call that meets the abovenoted conditions and is subsequent to the required ten (10) long distance calls made by the Customer.

The one (1) penny call is always in multiples of eleven (i.e., 11, 22, 33, 44, etc.). For example, if a Customer makes twenty-five (25) U.S. long distance calls, the Customer will be entitled to a one cent (\$.01) call on both the eleventh (11) and twenty-second (22) calls. If either one of those calls exceeds ten (10) minutes or is made to a party outside the U.S., then the very next call that satisfies these conditions, regardless of its numerical standing, will be billed one cent (\$.01). Calls are rated based on mileage, time of day and call duration.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.8 Business 800<sup>SM</sup> Service

The Company's Business 800<sup>SM</sup> Service permits Customers to make inward calling from stations in diverse service areas to stations located in the continental U.S. (excluding Alaska and Hawaii). These service areas are groups of predefined NPAs, which encompass all NPAs within the continental U.S. (excluding Alaska and Hawaii).

Business 800<sup>SM</sup> Service rates and charges apply to completed calls from the service area(s)/NPA(s) selected by the Customer to a telephone number associated with the Customer's existing local exchange service. Rates and charges for the Company's Business 800<sup>SM</sup> Service are set forth in Section 4.10 following.

Calls are rated based on time of day and call duration.

#### 3.9 DimeLine® Service

The Company's DimeLine® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Kentucky. Customers access DimeLine® Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, Customers can access DimeLine® Service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive the Company's DimeLine® Service usage rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's DimeLine® Service are set forth in Section 4.11 following.

Calls are rated based on call duration.

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## 3.0 DESCRIPTION OF SERVICES (Continued)

### 3.10 CallManage Service

The CallManage Service is intended for residential Customers who enroll in the CallManage Program for calling within the state of Kentucky. CallManage Service is only available to existing Customers who subscribed to CallManage Service prior to September 15, 2004. Customers of this service will utilize the optional long distance access feature installed on a Uniden Long Distance Manager<sup>TM</sup> EXLI8962 telephone, or subsequent models, to access the Company via Equal Access FGD circuits and/or other Switched Access Services. After enrolling, Customers may access the CallManage Service on a per call basis by utilizing the long distance access feature which automatically accesses the Company's network when selected, then the Customer dials 1 + area code (if required) + NXX-XXXX. In order to receive the CallManage Service rates, the Customer must be entered into CallManage Program billing database for the CallManage Service prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX in the state of Kentucky. Rates and charges for the CallManage Service are set forth in Section 4.12 following.

#### 3.11 Home Direct® Service

The Company's Home Direct® Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to other location by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a seven (7) digit personal identification number (PIN) assigned by the Company. The call is then routed to a single destination (terminating ANI) which is pre-programmed by the Company and designated by the Customer. Rates and charges for the Company's Home Direct® Service are set forth in Section 4.13 following.

Calls are rated based on call duration.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.12 Preferred<sup>SM</sup> Service

Preferred<sup>SM</sup> Service (non-operator assisted, direct-dial) is offered to customers, including but not limited to, business customers, for calling within the Commonwealth of Kentucky. Customers access the Company via Equal Access FGD circuits and/or other Switched Access Services. In order to receive Preferred<sup>SM</sup> Service rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over the Company's transmission and switching facilities to any valid NPA-NXX in the Commonwealth of Kentucky. Rates and charges for the Company's Preferred<sup>SM</sup> Service are set forth in Section 4.14 following.

Calls are rated based on time of day and call duration.

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### 3.0 DESCRIPTION OF SERVICES (Continued)

#### 3.13 TollSaver® II Service

TollSaver® II Service (non-operator assisted, direct-dial) is offered to Customers, including, but not limited to, residential and business Customers, for calling within the Commonwealth of Kentucky. Customers access the Company via Equal Access FGD circuits and/or other Switched Access Services. Customers can access TollSaver® II Service by dialing 1+(area code when necessary) + NXX-XXXX if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, Customers can access TollSaver® II Service by dialing 10XXX+1+area code (if required) + NXX-XXXX. In order to receive the Company's TollSaver® II Service usage rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's TollSaver® II Service are set forth in Sections 4.15 following.

Customers of the Company's TollSaver® II Service will be eligible for the Company's Frequent Caller Program. For every ten (10) long distance TollSaver® II calls a Customer makes, excluding Directory Assistance calls, the Customer will receive two additional long distance TollSaver® II calls for only one cent (\$.01) each. The one cent (\$.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the contiguous United States. The one cent (\$.01) calls will automatically be assessed by Company's billing system on the first two long distance call(s) that meets the above-noted conditions and are subsequent to the required ten (10) long distance calls made by the Customer, regardless of the Customer's actual billing cycle.

The one (1) penny calls are awarded in multiples of eleven and twelve, respectfully, (i.e., 11, 12; 23, 24; 35, 36; etc.). If either one of those calls exceeds ten (10) minutes or is made to a party outside the contiguous United States, then the very next call(s) that satisfies these conditions, regardless of its numerical standing, will be billed one cent (\$.01). Calls are rated based on mileage, time of day and call duration.

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### 3.0 DESCRIPTION OF SERVICES (Continued)

#### 3.14 Universal Travel Card Service

The Company's Universal Travel Card Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by the Company followed by the telephone number of the called party.

Rates and charges for the Company's Universal Travel Card Service are set forth in Section 4.16 following.

# 3.15 Dime Club® Program

The Company's Dime Club® Program is intended for residential Customers for calling within the State of Kentucky. Customers of the Company's Dime Club® Program will be able to utilize the benefits of the Company's one plus (1+), Call Direct® and Travel Card Services. Upon choosing the Company as their primary interexchange carrier and being entered into the Company's billing database, customers will receive the long distance services associated with the Company's Dime Club® Program. When the Company is not the presubscribed interexchange carrier, Customers can access Dime Club® by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive the Company's Dime Club® usage rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Rates and charges for the services included in the Company's Dime Club® Program are set forth in Section 4.17 following. The Dime Club® Program is a long distance telecommunications services package including, up to, the following three services for a single monthly recurring fee (excluding per minute usage charges):

#### 3.15.1 One Plus Service

Customers may access the Company's one plus service (non-operator assisted, direct dial) associated with the Company's Dime Club® Program via Equal Access FGD circuits and/or other Switched Access Services. Calls are routed over Carriers transmission and switching facilities to any valid NPA-NXX.

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#### 3.0 DESCRIPTION OF SERVICES (Continued)

### 3.15 Dime Club® Program (Continued)

#### 3.15.2 Call Direct® Service

Customers may access the Company's Call Direct® Service associated with the Company's Dime Club® Program from any non-rotary dialed telephone to a single destination by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing a seven (7) digit personal identification number (PIN) assigned by the Company. The calls are then routed to the intended destination area code and telephone number (terminating ANI) which is pre-programmed by the Company and designated by the Customer.

#### 3.15.3 Travel Card Service

Customers may access the Company's Travel Card Service associated with the Company's Dime Club® Program from any non-rotary dialed telephone to any other location by dialing 1+800+NXX-XXXX, receiving a prompting tone, then dialing the Customer's PIN, assigned by the Company, followed by the area code and telephone number of the called party. Only customers who choose the Company as their primary interexchange carrier will be eligible for the Dime Club® Travel Card.

### 3.15.4 Dime Club® Affinity Edition

The Dime Club® Affinity Edition offers the same features as the Company's Dime Club® Program. In addition, for every ten (10) long distance calls a customer makes, excluding directory assistance calls, the Customer will receive another long distance Dime Club® Affinity Edition call for only one cent (\$.01). The one cent (\$.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the United States. The one cent (\$.01) calls will automatically be assessed by the Company's billing system on the first long distance call that meets the abovenoted conditions and are subsequent to the required ten (10) qualifying long distance calls made by the Customer, regardless of the Customer's actual billing cycle. The intrastate rates, terms and conditions for service will be those set forth in Section 4.17 herein.

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SECTION 9 (1)

# 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.16 VarTec Varsity Line<sup>SM</sup> Service

VarTec Varsity Line<sup>SM</sup> Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a seven (7) digit personal identification number (PIN) assigned by the Company. The calls are then routed to a single destination (terminating ANI) which is pre-programmed by the Company and designated by the Customer. Rates and charges for VarTec Varsity Line<sup>SM</sup> Service are set forth in Section 4.18 following.

In addition, customers of VarTec Varsity Line<sup>SM</sup> Service will be billed at \$.01 per call for the first five qualifying calls. A qualifying call is defined as a completed call of ten minutes or less in duration, excluding Directory Assistance calls. The one cent (\$.01) calls will automatically be assessed by the Company's billing system on the first five long distance call(s) that meet the above-noted conditions.

Calls are rated based on call duration.

### 3.17 FiveLine® Service

The Company's FiveLine® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Kentucky. Customers access the FiveLine® Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, Customers can access the FiveLine® Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive FiveLine® Service rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's FiveLine® Service are set forth in Section 4.19 following.

Calls are rated based on call duration.

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## 3.0 DESCRIPTION OF SERVICES (Continued)

### 3.18 Small Change® Service

The Company's Small Change® Service (non-operator assisted, direct dial) is intended for residential customers for calling within the Commonwealth of Kentucky. Upon choosing the Company as their primary interexchange carrier and being entered into the Company's billing database, customers will receive the long distance usage rates associated with the Company's Small Change® Service. When the Company is not the presubscribed interexchange carrier, Customers can access Small Change® Service by dialing 10XXX + 1 + area code + NXX-XXXX. In order to receive the Company's Small Change® Service usage rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's Small Change® Service are set forth in Section 4.20 following. Calls are rated based on call duration.

# 3.18.1 Small Change® Affinity Edition

The Small Change® Affinity Edition offers the same features as the Company's Small Change® Service. In addition, for every ten (10) long distance calls a customer makes, excluding directory assistance calls, the Customer will receive another long distance Small Change® Affinity Edition call for only one cent (\$.01). The one cent (\$.01) calls can be up to ten (10) minutes in duration and can be made anywhere within the United States. The one cent (\$.01) calls will automatically be assessed by the Company's billing system on the first long distance call that meets the above-noted conditions and are subsequent to the required ten (10) qualifying long distance calls made by the Customer, regardless of the Customer's actual billing cycle. The intrastate rates, terms and conditions for service will be those set forth in Section 4.20 herein.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.19 Aspire® Service

The Company's Aspire® Service (non-operator assisted, direct dial) is intended for small business customers for calling within the Commonwealth of Kentucky. This program is designed to be sold by agents of the Company. Upon choosing the Company as their primary interexchange carrier and being entered into the Company's billing database, customers will receive the long distance usage rates associated with the Company's Aspire® Service. When the Company is not the presubscribed interexchange carrier, Customers can access Aspire® by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive the Company's Aspire® usage rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's Aspire® Service are set forth in Section 4.21 following. Calls are rated based on call duration.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

## 3.20 Prepaid Calling Card Service

The Company's Prepaid Calling Card Service provides an outbound voice grade communications service for calls charged to a Company Prepaid Calling Card. The Company's Prepaid Calling Card Service permits customers to make Prepaid Calling Card calls from any non-rotary dialed telephone within the Commonwealth of Kentucky to any other location by dialing the Company-provided 800 number printed on the card, receiving interactive voice prompts, inserting an authorization code, and then dialing the destination number of the intended party. The Company Prepaid Calling Cards can be obtained from the Company or agents of the Company in various denominations.

Upon accessing the service, the Customer first receives account balance information prior to dialing the terminating number. Upon entering the intended destination number, the Customer will then be advised as to the maximum call length, in minutes. The balance on each Company Prepaid Calling Card will be reduced and depleted based upon customer usage and the terminating location of the call. A Customer's call will be interrupted with an announcement at one minute before the available balance is depleted. Calls in progress will be terminated by the Company when the available balance of the Company Prepaid Calling Card is expended. Any remaining balance may be utilized by the Customer on subsequent long distance telephone calls. All calls must be charged against a valid Company Prepaid Calling Card account that has a sufficient available balance.

The Company's Prepaid calling cards are non-refundable. Authorization codes associated with Prepaid Calling Card Service will 180 days following activation. The Carrier shall not be responsible for lost, stolen or unauthorized usage of the Company's Prepaid Calling Card or authorization codes. At the Customer's option, written and automated dialing instructions are provided in both English and Spanish.

The Customer is granted no rights whatsoever in the trade names or insignia (Marks) of the Company Prepaid Calling Card Service, its corporate parent or corporate affiliates (Mark Holders) and the Customer is granted no right to modify the physical appearance of the Company Prepaid Calling Card. Customers who desire to produce their own version of a card utilizing the Company Prepaid Calling Card Services shall be provided only with a Company Prepaid Calling Card authorization code.

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### 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.20 Prepaid Calling Card Service (Continued)

The following types of calls may not be completed using the Company's Prepaid Calling Card Service:

- Calls to 700 numbers
- Calls to 800 numbers
- Calls to 900 numbers
- Directory Assistance
- Any other operator assisted calls

Service is available twenty-four hours a day, seven days a week. The number of available Company Prepaid Calling Cards is subject to technical limitations. Such cards will be offered to Customers on a first come, first served basis.

The Company will provide a credit equal to one minute of applicable service for the Company Prepaid Calling Card Service calls that are interrupted or are subject to inadequate transmission. Credits will not be issued when an interruption or service deficiency is not reported to the Company, due to a failure of power, equipment, or systems not provided by the Company. To receive the proper credit, the Customer must notify the Company at the designated Customer Service Number printed on the Company Prepaid Calling Card and furnish the called number, the trouble experienced (e.g., cut-off, noisy circuit, etc.), and the approximate time the call was placed. Rates and charges for the Company's Prepaid Calling Card Service are set forth in Section 4.22 following.

### 3.20.1 Collector's Card Service

The Company will provide prepaid calling card services using cards where the card itself has a value (i.e., includes a picture of a license property or because of the materials used in the card) that is distinct from the value of the telecommunications service. The value of the telecommunications service (in minutes or dollars) will be indicated on the card. Further, the intrastate rates, terms and conditions for service will be those set forth in Section 4.22 herein.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

- 3.20 Prepaid Calling Card Service (Continued)
  - 3.20.2 Enhanced Prepaid Calling Card Service

The Enhanced Prepaid Calling Card which offers the same features as the Company's Prepaid Calling Card as listed in Section 3.20 with the additional options of point of sale activation and recharge capability. This option requires a minimum recharge of \$5.00 and a maximum recharge of \$100.00. Further, the intrastate rates, terms and conditions for service will be those set forth in Section 4.22.2 herein.

### 3.20.3 Prepaid Calling Card Service II

The Company's Prepaid Calling Card Service II is intended for Customers that make prepaid calling card calls in excess of three (3) minutes in duration. This service offers the same features as the Prepaid Calling Card Service listed in Section 3.20, but with a lower per minute intrastate usage rate and a per call surcharge as set forth in Section 4.22.3 herein.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

## 3.21 VarTec Signature Series® Services

VarTec Signature Series® Services are intended for Business Customers for calling within the State of Kentucky. Customer's of VarTec Signature Series® Services will be able to utilize one-plus (1+), toll-free ("800") and calling card services. Upon choosing the Company as their primary interexchange carrier and/or the responsible organization for any particular toll-free ("800") telephone number, Customers will receive any or all of the long distance telecommunications services associated with VarTec Signature Series® Services. Rates and charges associated with VarTec Signature Series® Services are set forth in Section 4.23 following. VarTec Signature Series® Services are long distance telecommunications services including, up to the following:

### 3.21.1 VarTec Signature I Service

Customers may access VarTec's Signature I Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carriers transmission and switching facilities to any valid NPA-NXX. The Company's Signature I Service includes flat-rated intrastate usage rates and a monthly recurring service fee. Rates and charges associated with VarTec's Signature I Service are included in Section 4.23.1

3.21.2 (Reserved for Future Use)

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# 3.0 DESCRIPTION OF SERVICES (Continued)

- 3.21 VarTec Signature Series® Services (Continued)
  - 3.21.3 VarTec Signature 800 Service

VarTec's Signature 800 Service allows Customers to receive inbound intrastate calls from any other calling stations within the state. The service includes a monthly recurring service fee and a one-time installation fee. Rates and charges associated with this service are set forth in Section 4.23.3 following.

3.21.4 VarTec Signature Travel Service

VarTec's Signature Travel Service is designed to allow customers to make calls from any non-rotary dialed telephone within Kentucky to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by the Company followed by the telephone number of the called party. The service is for Customers who require many travel cards and regularly make more than \$500 in calling card calls per month. Rates and charges associated with this service are set forth in Section 4.23.4 following.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

#### 3.22 Dime Works® Service

The Company's Dime Works® Service is offered to customers including, but not limited to, business customers for outward calling within the State of Kentucky. Customer may access the Company via Equal Access FGD circuits and/or other switched access services. The service includes a monthly recurring service fee, a per call surcharge and a flat per minute usage rate. In order to receive Dime Works® Service usage rates, however, Customers must first be entered into the Company billing database prior to utilizing this service. Calls are routed over the Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and Charges associated with this service are set forth in Section 4.24 following.

#### 3.23 Dime Works® 800 Service

The Company's Dime Works® 800 Service is offered to customers including, but not limited to, business customers for inbound calls made from diverse service areas within the State of Kentucky as well as the contiguous United States. This Service includes a monthly recurring service fee, a per call surcharge and a flat per minute usage rate. In order to receive Dime Works® 800 usage rates, however, Customers must first be entered into the Company billing database prior to utilizing this service. Calls are routed over the Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges associated with this service are set forth in Section 4.25 following.

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### 3.0 DESCRIPTION OF SERVICES (Continued)

### 3.24 Conference Calling Service

Conference Calling Service allows a Company Customer to hold conversations and/or meetings with two (2) to twenty-three (23) other involved parties within Kentucky. Customers of this service are able to establish simultaneous telephone contact with multiple callers by each of the involved parties dialing an 800 number predetermined by the Company, receiving a prompting tone, then entering an authorization code also predetermined by the Company, from any non-rotary dialed telephone within Kentucky. Once the authorization code is entered, the calling party is connected to the conference call. The Customer must schedule the conference call at least twenty-four (24) hours in advance with the Company. In order to receive the Conference Calling Service and associated rates, the Customer must be entered into the Company billing database prior to utilizing the service. Rates and charges for the Conference Calling Service are set forth in section 4.27 following. Calls are rated based on time of day and call duration of each and every involved party that participates in the conference call.

#### 3.25 New DimeLine® Service

The Company's New DimeLine® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the State of Kentucky. Customers access New DimeLine® Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, Customers can access New DimeLine® Service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. In order to receive the Company's New DimeLine® Service usage rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's New DimeLine® Service are set forth in Section 4.28 following.

Calls are rated based on call duration.

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### 3.0 DESCRIPTION OF SERVICES (Continued)

## 3.26 Dime College Travel Card Service

The Company's Dime College Travel Card Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by the Company followed by the telephone number of the called party. The Dime College Travel Card Service is intended for Customers of the Company's College and Alumni Programs which are available through participating colleges and alumni organizations.

Rates and charges for the Company's Dime College Travel Card Service are set forth in Section 4.29 following.

### 3.27 New Home Direct® Service

The Company's New Home Direct® Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by the Company and designated by the Customer. Rates and charges for the Company's New Home Direct® Service are set forth in Section 4.30 following.

In addition, Customers of the Company's New Home Direct® Service will be billed at \$.01 per call for the first five qualifying calls. A qualifying call is defined as a completed domestic, long distance call of ten minutes or less in duration, excluding Directory Assistance calls. The one cent (\$.01) calls will automatically be assessed by the Company's billing system on the first five long distance calls that meet the above-noted conditions.

Calls are rated based on call duration.

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#### 3.0 DESCRIPTION OF SERVICES (Continued)

#### 3.28 Long Distance Saver Service

The Long Distance Saver Service is intended for use by residential and small business Customers who enroll in the CallManage Program for calling within the state of Kentucky. The Long Distance Saver Service is only available to existing Customers who subscribed to the CallManage Program prior to September 15, 2004. Customers of this service will utilize the optional long distance access feature installed in a telephone manufactured and distributed by vendors selected by the Company to access its service via Equal Access FGD circuits and/or other Switched Access Services. After enrolling in the CallManage Program, Customers may access the Long Distance Saver Service on a per call basis by utilizing the long distance access feature which automatically accesses the Company's network when selected, then the Customer dials 1 + area code (if required) + NXX-XXXX. In order to receive the Long Distance Saver Service rates, the Customer must be entered into CallManage Program billing database for the Long Distance Saver Service prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX in the state of Kentucky. Rates and charges for the Long Distance Saver Service are set forth in Section 4.31 following. Calls are rated based on call duration.

Customers of the Company's Long Distance Saver Service will be eligible for the Company's Frequent Caller Program. For every nine (9) long distance calls that a Customer makes on the Long Distance Saver Service, the Customer will receive another domestic Long Distance Saver Service call for only one cent (\$.01). The one cent (\$.01) calls can be up to ten minutes in duration and will not apply toward the count for the next one cent (\$.01) call. The one cent (\$.01) calls can be made to any location within the U.S. and will automatically be assessed by Company's billing system on the first long distance call that meets the above-noted conditions subsequent to the required nine (9) long distance calls made by the Customer.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

3.28 Long Distance Saver Service (Continued)

The one cent (\$.01) calls are assessed in multiples of 10 (i.e., 10, 20, 30, 40, etc.). For example, if a Customer makes twenty-five (25) long distance calls on the Long Distance Saver Service, the Customer will be entitled to a one cent (\$.01) call on both the tenth and twentieth calls. If either one of those calls exceeds ten (10) minutes or is made to a location outside of the U.S., then the call will be billed at the applicable per minute rate as listed in Section 4.31, and the very next call that satisfies the required conditions, regardless of its numerical standing, will be billed at one cent (\$.01).

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### 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.29 VarTec Voice<sup>SM</sup> Services

VarTec Voice<sup>™</sup> Services are intended for residential Customers for calling within the State of Kentucky. Customers of VarTec Voice<sup>™</sup> Services will be able to utilize one-plus (1+) long distance service as well as toll-free and travel card services. Billing for the VarTec Voice<sup>™</sup> Services will be rendered directly by VT. In order to receive the usage rates of the VarTec Voice<sup>™</sup> Services, the Customer must be entered into the Company billing database prior to utilizing this service. Rates and charges associated with VarTec Voice<sup>™</sup> Services are set forth in Section 4.32 following. The VarTec Voice<sup>™</sup> Services are long distance telecommunications services including, up to the following:

### 3.29.1 VarTec Voice<sup>SM</sup> Long Distance Service

Customers may access the VarTec Voice<sup>SM</sup> Long Distance Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carrier's transmission and switching facilities to any valid NPA-NXX. The specific rates and charges associated with the VarTec Voice<sup>SM</sup> Long Distance Service are included in Section 4.32.1 following.

# 3.29.2 VarTec Voice<sup>SM</sup> Travel Card Service

VarTec Voice<sup>SM</sup> Travel Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by the Company followed by the telephone number of the called party. Rates and charges associated with the VarTec Voice<sup>SM</sup> Travel Card Service are set forth in Section 4.32.2 following.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

- 3.29 VarTec Voice<sup>SM</sup> Services (Continued)
  - 3.29.3 VarTec Voice<sup>SM</sup> Call Direct<sup>®</sup> Service

The VarTec Voice<sup>SM</sup> Call Direct<sup>®</sup> Service permits residential Customers to make calls from any non-rotary dialed telephone within Kentucky to any other predesignated location by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by the Company and pre-designated by the Customer. Rates and charges for the VarTec Voice<sup>SM</sup> Call Direct<sup>®</sup> Service are set forth in Section 4.32.3 following.

3.29.4 VarTec Voice<sup>™</sup> Toll Free Service

VarTec Voice<sup>™</sup> Toll Free Service allows Customers to receive inbound intrastate calls from any other calling station within Kentucky. Rates and charges associated with the VarTec Voice<sup>™</sup> Toll Free Service are set forth in Section 4.32.4 following.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.30 VarTec LibertyLine<sup>SM</sup> Services

VarTec LibertyLine<sup>SM</sup> Services are intended for business Customers for calling within the State of Kentucky. Customers of VarTec LibertyLine<sup>SM</sup> Services will be able to utilize one-plus (1+) long distance service, toll-free ("800") service and travel card service. Billing for the VarTec LibertyLine<sup>SM</sup> Services will be rendered directly by the Company. Only those Customers who select the Company as their primary interexchange carrier and/or the responsible organization for a particular toll-free telephone number will be eligible to utilize any or all of the long distance telecommunications services associated with VarTec LibertyLine<sup>SM</sup> Services. Rates and charges associated with VarTec LibertyLine<sup>SM</sup> Services are set forth in Section 4.33 following. The VarTec LibertyLine<sup>SM</sup> Services are long distance telecommunications services including, up to the following:

## 3.30.1 VarTec LibertyLine<sup>SM</sup> Long Distance Service

Customers may access the VarTec LibertyLine<sup>SM</sup> Long Distance Service via Equal Access FGD circuits and/or other switched access services to make intrastate calls. Calls are routed over carrier's transmission and switching facilities to any valid NPA-NXX. The specific rates and charges associated with the VarTec LibertyLine<sup>SM</sup> Long Distance Service are included in Section 4.33.1 following.

# 3.30.2 VarTec LibertyLine<sup>SM</sup> Travel Card Service

VarTec LibertyLine<sup>SM</sup> Travel Card Service is designed to allow business Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing the Customer's Authorization Code assigned by the Company followed by the telephone number of the called party. Rates and charges associated with the VarTec LibertyLine<sup>SM</sup> Travel Card Service are set forth in Section 4.33.2 following.

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## 3.0 DESCRIPTION OF SERVICES (Continued)

- 3.30 VarTec LibertyLine<sup>SM</sup> Services (Continued)
  - 3.30.3 VarTec LibertyLine<sup>SM</sup> 800 Service

VarTec LibertyLine<sup>SM</sup> 800 Service allows business Customers to receive inbound intrastate calls from any other calling station within Kentucky. Rates and charges associated with the VarTec LibertyLine<sup>SM</sup> 800 Service are set forth in Section 4.33.3 following.

### 3.31 FiveLine® Call Direct® Service

The Company's FiveLine® Call Direct® Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN). The calls are then routed to a single destination (terminating ANI) which is pre-programmed by the Company and designated by the Customer. Rates and charges for the Company's FiveLine® Call Direct® Service are set forth in Section 4.34 following.

Calls are rated based on call duration.

#### 3.32 FiveLine® Travel Card Service

The Company's FiveLine® Travel Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by the Company, followed by the telephone number of the called party. Rates and charges associated with the FiveLine® Travel Card Service are set forth in Section 4.35 following.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.33 5Talk<sup>™</sup> Call Direct<sup>®</sup> Service

VT's 5Talk<sup>™</sup> Call Direct<sup>®</sup> Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to other locations by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then dialing a personal identification number (PIN) assigned by VT. The calls are then routed to a single destination (terminating ANI) which is preprogrammed by VT and designated by the Customer. Rates and charges for VT's 5Talk<sup>™</sup> Call Direct<sup>®</sup> Service are set forth in Section 4.36 following. Calls are rated based on call duration.

# 3.34 5Talk Calling Card Service

VT's 5Talk<sup>™</sup> Calling Card Service is designed to allow residential Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location by dialing 1 + 800 + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's Authorization Code assigned by VT, followed by the telephone number of the called party. Rates and charges associated with the 5Talk Calling Card Service are set forth in Section 4.37 following. Calls are rated based on call duration.

## 3.35 Your DimeLine® Service

VT's Your DimeLine® Service (non-operator assisted, direct dial) is intended for existing VT Customers for calling within the State of Kentucky. Customers access Your DimeLine® Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access Your DimeLine® Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive VT's Your DimeLine® Service usage rates, however, the Customer must be eligible to receive the service based on the above requirements and must be entered into the VT billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for VT's Your DimeLine® Service are set forth in Section 4.38 following. Calls are rated based on call duration.

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### 3.0 DESCRIPTION OF SERVICES (Continued)

### 3.36 Operator Services

VT's Operator Services are intended for use by residential customers for calling within the Commonwealth of Kentucky from their home telephones. Customers may access Operator Services from their home telephones by dialing 00 to access a live or automated operator if they have selected VT as the primary interLATA interexchange carrier for the calling station, or Customers may dial 101XXXX + 00 to access a live or automated operator when VT is not the presubscribed interexchange carrier for the calling station.

Calls are rated based on call duration. Per call surcharges based on calling and billing options also apply.

Chargeable time begins when a network connection is established between the calling station and the called station. Chargeable time ends when either party disconnects the call thereby releasing the network connection.

Chargeable time for collect calls and Person-to-Person calls differs from the definition above and is applied as follows:

For collect calls, chargeable time begins when the called party accepts responsibility for payment of the charges associated with the call. For Person-to-Person calls, chargeable time begins when a network connection is established between the calling party and the requested party.

Rates and charges for VT's Operator Services are set forth in Section 4.39 following.

#### 3.36.1 Operator Services Calling Options

a. Operator Station-to-Station - Operator Station-to-Station calls may be placed when a caller requests operator assistance in reaching a telephone number and will speak with any individual at the called station rather than a specified party. Customers may use one of the dialing sequences provided in 3.36 above to access an operator for Operator Station-to-Station calls. The billing options listed in Section 3.36.2 below may be used for Operator Station-to-Station calls.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

### 3.36 Operator Services (Continued)

# 3.36.1 Operator Services Calling Options (Continued)

b. Person-to-Person - Person-to-Person calls may be placed when the calling party requests operator assistance in reaching a specific person, department, extension, office, etc. at a specified telephone number. The operator dials the destination telephone number and remains on the line until the requested party or other caller-accepted alternative is reached and conversation begins. Customers may use one of the dialing sequences provided in 3.36 above to access an operator for Person-to-Person calls. The billing options listed in Section 3.36.2 below may be used for Person-to-Person calls.

# 3.36.2 Operator Services Billing Options

- a. Calling Station Billing This option applies to Operator Services calls that are billed to the calling station. All charges associated with the call, including per minute charges and surcharges, are billed to the calling station.
- b. Collect Billing This option applies to Operator Services calls when a party at the called station is contacted by an operator and accepts the call by agreeing to be responsible for all charges, both per minute charges and surcharges, associated with the call. Calls are billed to the party responsible for the called station.
- c. Third Party Billing This option applies to Operator Services calls that are not billed to the calling or called stations, but instead, the charges, including per minute charges and surcharges, are billed to a third party station.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

#### 3.37 5 Talk<sup>SM</sup> Service

VT's 5 Talk<sup>SM</sup> Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers access VT's 5 Talk<sup>SM</sup> Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 5 Talk<sup>SM</sup> Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service.

Rates and charges for VT's 5 Talk<sup>SM</sup> Service are set forth in Section 4.40 following. Calls are rated based on call duration.

# 3.38 5 Time® Service

5 Time® Service (non-operator assisted, direct-dial) is offered to residential Customers for calling within the Commonwealth of Kentucky. Customers access VT via Equal Access FGD circuits and/or other Switched Access Services. Customers can access 5 Time® Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected VT as their primary interexchange carrier. When VT is not the presubscribed interexchange carrier, Customers can access 5 Time® Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive 5 Time® Service rates, however, the Customer must be entered into the VT billing database prior to utilizing this service.

Rates and charges for VT's 5 Time<sup>®</sup> Service are set forth in Section 4.41 following. Calls are rated based on duration.

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## 3.0 DESCRIPTION OF SERVICES (Continued)

### 3.39 9 Time<sup>SM</sup> Service

9 Time<sup>SM</sup> Service (non-operator assisted, direct-dial) is offered to residential Customers for calling within the Commonwealth of Kentucky. Customers access the Company via Equal Access FGD circuits and/or other Switched Access Services. Customers can access 9 Time<sup>SM</sup> Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, Customers can access 9 Time<sup>SM</sup> Service by dialing 10-1X-XXX+1+ area code (if required) + NXX-XXXX. In order to receive 9 Time<sup>SM</sup> Service rates, however, the Customer must be entered into the Company billing database prior to utilizing this service.

Rates and charges for the Company's 9 Time<sup>SM</sup> Service are set forth in Section 4.42 following. Calls are rated based on duration.

### 3.40 3¢/39¢ Service

The Company's  $3\phi/39\phi$  Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access  $3\phi/39\phi$  Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, Customers can access  $3\phi/39\phi$  Service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Company's  $3\phi/39\phi$  Service are set forth in Section 4.43 following. The  $3\phi/39\phi$  Service is also marketed as the VarTec Gold and One Choice<sup>®</sup> Gold plans. Calls are rated based on call duration.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

#### 3.41 Platinum Plan

The Company's Platinum Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access Platinum Plan by dialing 1 + (area code when necessary) + NXX-XXX if they have selected the Company as their primary interexchange carrier. When the Company is not the presubscribed interexchange carrier, Customers can access the Platinum Plan by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. In order to receive Platinum Plan rates, however, the Customer must be entered into the Company billing database prior to utilizing this service. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's Platinum Plan are set forth in Section 4.44 following.

Calls are rated based on call duration.

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# 3.0 DESCRIPTION OF SERVICES (Continued)

# 3.42 One Choice® Long Distance Services

The Company's One Choice® Long Distance Services provide an outbound voice grade communications service for Customers who subscribe to certain One Choice® bundled service packages described in the Company's KY P.S.C. Local Tariff No. 1 "Local Exchange Services Tariff" on file with the Commission. In order to subscribe to One Choice® Long Distance Services, Customers must select the Company as the primary service provider for local exchange, intraLATA interexchange and interLATA interexchange telecommunications services.

#### 3.42.1 One Choice® \$.05 Plan

The Company's One Choice<sup>®</sup> \$.05 Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access One Choice<sup>®</sup> \$.05 Plan by dialing 1 + (area code when necessary) + NXX-XXXX. Calls are routed over Carrier=s transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's One Choice<sup>®</sup> \$.05 Plan are set forth in Section 4.45 following.

Calls are rated based on call duration.

### 3.42.2 One Choice<sup>®</sup> \$.03 Plan

The Company's One Choice® \$.03 Plan (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access One Choice® \$.03 Plan by dialing 1 + (area code when necessary) + NXX-XXXX. Calls are routed over Carrier=s transmission and switching facilities to any valid NPA-NXX. Rates and charges for the Company's One Choice® \$.03 Plan are set forth in Section 4.45 following.

Calls are rated based on call duration.

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### 4.0 RATE SCHEDULES

#### 4.1 Rate Periods

#### 4.1.1 Table 1

All the Company services that are rated based upon time of day are subject to the following rate periods:

- (A) DAY PERIOD The Day Period applies to a call originating at a time from 8:00 a.m. up to, but not including, 5:00 p.m., Monday through Friday.
- (B) EVENING PERIOD The Evening Period applies to a call originating from 5:00 p.m. up to, but not including, 11:00 p.m., on Sunday through Friday.
- (C) NIGHT AND WEEKEND PERIOD The Night and Weekend Period applies to a call originating from 11:00 p.m. up to, but not including, 8:00 a.m. on Monday through Sunday. The Night and Weekend Period also applies all day Saturday and from 8:00 a.m. to, but not including, 5:00 p.m., Sunday.
- (D) All times in Paragraphs (A) through (C) above refer to local time in the area in which the call originates.
- (E) Calls initiated during one time period and ending during a different time period will be billed for the usage during each time period at the rates applicable to that time period.

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# 4.0 RATE SCHEDULES (Continued)

# 4.1 Rate Periods (Continued)

# 4.1.2 Time of Day Periods

	MON	TUE	WED	THUR	FRI	SAT	SUN
8:00 am TO 4:59 pm	FULL RATE PERIOD						
5:00 pm TO 10:59 pm	EVENING RATE PERIOD						EVE
11:00 pm TO 7:59 am	NIGHT/WEEKEND RATE PERIOD						

# 4.1.3 Holiday Discounts

Rates Applicable on Certain Holidays:

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

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## 4.0 RATE SCHEDULES (Continued)

### 4.1 Rate Periods (Continued)

# 4.1.4 Rounding Fractional Charges

Unless otherwise specified in this Tariff, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

# 4.2 Emergency Calls

Customer shall configure its system so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of the Company. 911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

# 4.3 Restoration of Service Charge

In the event service is temporarily suspended by the Company for non-payment such service will be restored upon payment of all charges due.

A restoration of service charge will be applicable for each authorization code temporarily suspended. Where service is presubscribed to the Company's service a restoration of service charge will be applicable for each line temporarily suspended.

Customers not re-established within five (5) days from date of suspension will be treated as new customers and appropriate Nonrecurring Charges and an advance payment will apply.

Rate

Business

\$50.00

Residence

\$25.00

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## 4.0 RATE SCHEDULES (Continued)

### 4.4 Returned Check Charge

When payment in the form of a bank check for services rendered is returned to the carrier, the Customer will be assessed a service charge of \$15.00 to cover the cost of handling the check.

## 4.5 Extra Copies of Bill

Extra copies of a Customer's monthly bill will be provided by the Carrier at the rate of \$.25 per copy, per page. A minimum charge of \$1.00 will apply.

# 4.6 Service Trip Charge

In the event the Subscriber or Customer reports a service difficulty or trouble report that requires an on-premise visit by Company and the service difficulty or trouble reported is not a result of Company-provided equipment and/or no service difficulty or trouble is found in Company-provided equipment, a Service Trip Charge of \$50.00 may be charged to the Subscriber or Customer for the visit by Company.

# 4.7 Directory Assistance Service - Intrastate Usage Rates

The Company Customers will be billed a per call charge of \$0.99 for each directory assistance call. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

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### 4.0 RATE SCHEDULES (Continued)

### 4.8 Other Customer Charges

### 4.8.1 Payphone Use Charge

A \$0.60 per call charge is applicable to calls that originate from any payphone within Kentucky and access the Company's services via an 800 number (e.g., Business 800<sup>SM</sup>, Travel Card, Prepaid Calling Cards or Home Direct® calls). The Payphone Use Charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing the Company's service and is unrelated to the specific Company service accessed from the payphone.

# 4.8.2 Late Payment Fee

The late payment charge shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of \$10.00 or more, a minimum late payment charge of \$5.00 shall apply.

# 4.8.3 Alternative Payment Processing Fees

The following fees apply for Customers who make payment for services rendered using alternative payment processing options. Per use charges apply for individual transactions. Customers may elect to enroll in the Company's Recurring Payment Plan, whereby the Customer's payment is automatically processed by the Company each month through the Customer's selected alternative payment processing option.

	Credit Card Payment	ACH Payment
One-time Payment (per use)	N/C	N/C
Online Payments (per use)	N/C	N/C
Recurring Payments	N/C	N/C

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### 4.0 RATE SCHEDULES (Continued)

### 4.8 Other Customer Charges

## 4.8.4 Minimum Usage Fee

Customers of any and all services described in Section 3 will be assessed a Minimum Usage Fee, per account, in each billing cycle in which their qualifying VarTec charges do not meet the minimum usage amount for their bill type. The Minimum Usage Fee is the difference between the minimum usage amount (i.e., \$7.50 or \$10.00 based on bill type) and the Customer's qualifying charges in a billing cycle. Customers billed directly by VT will be assessed a Minimum Usage Fee if their qualifying charges total less than \$10.00 in a billing cycle. Customers billed through their local telephone company will be assessed a Minimum Usage Fee if their qualifying charges total less than \$7.50 in a billing cycle. The Minimum Usage Fee will not apply to Customers of VT's local exchange services or to customer accounts with no call usage in a given billing cycle when the account is assigned to a rate plan without a monthly fee or to one with only a monthly access fee, a fee which is billed only if the customer has used the service during the billing cycle.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following VarTec charges: all long distance, calling card, toll free, operator assisted and directory assistance usage charges, Carrier Cost Recovery Fee as well as any monthly access fees or monthly recurring charges associated with the customer's rate plan.

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## 4.0 RATE SCHEDULES (Continued)

## 4.9 TollSaver® Service - Intrastate Usage Rates

### 4.9.1 Intrastate/IntraLATA

	DAY		EVE	NING	NIGHT/WEEKEND	
MILEAGE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE
0 - 10	.1800	.1800	.1080	.1080	.1080	.1080
11 - 22	.1800	.1800	.1080	.1080	.1080	.1080
23 - 55	.1800	.1800	.1080	.1080	.1080	.1080
56 - 70	.1700	.1700	.1020	.1020	.1020	.1020
71 - 85	.1700	.1700	.1020	.1020	.1020	.1020
86 - 100	.1700	.1700	.1020	.1020	.1020	.1020
101 - 124	.1700	.1700	.1020	.1020	.1020	.1020
125 +	.1580	.1580	.0948	.0948	.0948	.0948

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## 4.0 RATE SCHEDULES (Continued)

## 4.9 TollSaver® Service - Intrastate Usage Rates

#### 4,9,2 Intrastate/InterLATA

	DAY		EVE	NING	NIGHT/WEEKEND	
MILEAGE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE
0 - 10	.1946	.1523	.1607	.1206	.1298	.0948
11 - 16	.1946	.1523	.1607	.1206	.1298	.0948
17 - 22	.2030	.1777	.1607	.1227	.1298	.1136
23 - 30	.2030	.1777	.1607	.1227	.1298	.1136
31 - 55	.2200	.2115	.1646	.1544	.1354	.1354
56 - 85	.2397	.2237	.1718	.1598	.1330	.1330
86 - 124	.2397	.2237	.1718	.1598	.1457	.1362
125 - 196	.2717	.2637	.1998	.1838	.1550	.1550
197 - 292	.2045	.1985	.1504	.1444	.1167	.1167
293+	.2166	.2106	.1563	.1525	.1211	.1211

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### 4.0 RATE SCHEDULES (Continued)

4.10 Business 800<sup>SM</sup> Service - Intrastate Usage Rates

Customers of the Company will be billed at the following per minute rates:

 Day
 \$.1795

 Evening
 \$.1495

 Night/Weekend
 \$.1395

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six (6) second increments. In those areas where the LEC cannot support sub-minute billing increments, however, such calls will be billed in full minute increments.

At no cost to the Customer of Business 800<sup>SM</sup> Service, the Company will conduct up to three (3) searches for specific 800 number availability requests. Thereafter, a service fee of two dollars (\$2.00) per search will be charged to all Customers for conducting a specific 800 number search. Also, Customer will be charged an account set-up fee of ten dollars (\$10.00).

A monthly recurring service fee of five dollars (\$5.00) will also be charged to all Customers of Business  $800^{SM}$  Service.

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### 4.0 RATE SCHEDULES (Continued)

4.11 DimeLine® Service - Intrastate Usage Rates

Customers of the Company's DimeLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.0800

The first DimeLine® call that a Customer makes to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thereafter, every other (i.e., alternating) call made to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thus, assuming a Customer makes an even number of calls that are ten (10) minutes or less in duration to locations within the United States during a billing cycle, fifty percent (50%) of those calls would be billed at five cents (\$.05) per minute. Calls to Directory Assistance do not qualify for the five cent (\$.05) per minute rate. This rate will apply to current and future Customers.

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

After the initial month's billing cycle, a monthly recurring service fee of five dollars (\$5.00) will be charged to all Customers of the Company's DimeLine® Service.

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### 4.0 RATE SCHEDULES (Continued)

### 4.11 DimeLine® Service - Intrastate Usage Rates

### 4.11.1 Classic DimeLine® Option

Customers who chose the Company as their primary interexchange carrier or that set-up an account with the Company and request the *Classic DimeLine*® Option of the Company's DimeLine® Service will receive the above described usage rates to destinations within the contiguous United States under the following terms and conditions:

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

After the initial month's billing cycle, a monthly recurring service fee of five dollars (\$5.00) will be charged to all residential Customers of the Company's *Classic DimeLine*® Option.

Customers utilizing the Company's *Classic DimeLine*® Option and originating calls from an ANI designated as a business line by the applicable LEC will incur a monthly recurring service fee of fifteen dollars (\$15.00).

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### 4.0 RATE SCHEDULES (Continued)

4.12 CallManage Service - Intrastate Usage Rates

Customers of the CallManage Service will be billed at the following per minute intrastate usage rates regardless of time of day:

Intrastate/IntraLATA

\$.0850

Intrastate/InterLATA

\$.1000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

4.13 Home Direct® Service - Intrastate Usage Rates

Customers of the Company will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.1900

A monthly recurring service fee of one dollar (\$1.00) may be charged to all Customers of Home Direct® Service. Also, Customer may be charged an account set-up fee of ten dollars (\$10.00).

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### 4.0 RATE SCHEDULES (Continued)

4.14 Preferred<sup>SM</sup> Service - Intrastate Usage Rates

Customers of the Company will be billed at the following per minute rates:

Day

\$.1890

Evening/Night/Weekend

\$.1690

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six second increments. In those areas where the LEC cannot support subminute billing increments, however, such calls will be billed in full minute increments.

At Customer's option, the Company will also provide the Customer with Account Code Reporting, at a monthly fixed cost of ten dollars (\$10.00) per account, which allows the Customer to analyze its telephone usage by individual caller, telephone instrument, or other criteria, as required by Customer.

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# 4.0 RATE SCHEDULES (Continued)

### 4.15 TollSaver® II Service - Intrastate Usage Rates

### 4.15.1 Intrastate/IntraLATA

	DAY		EVE	VING	NIGHT/WEEKEND	
MILEAGE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE
0 - 10	.1675	.1400	.1054	.0910	.0610	.0560
11 - 22	.1775	.1875	.1119	.1219	.0650	.0750
23 - 55	.1875	.1975	.1184	.1284	.0690	.0790
56 - 70	.1900	.2000	.1200	.1300	.0700	.0800
71 - 85	.1900	.2000	.1200	.1300	.0700	.0800
86 - 100	.1950	.2050	.1233	.1333	.0720	.0820
101 - 124	.1950	.2050	.1233	.1333	.0720	.0820
125 +	.2040	.2140	.1291	.1391	.0756	.0856

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## 4.0 RATE SCHEDULES (Continued)

## 4.15 TollSaver® II Service - Intrastate Usage Rates

### 4.15.2 Intrastate/InterLATA

	DAY		EVE	NING	NIGHT/WEEKEND	
MILEAGE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE
0 - 10	.2150	.1760	.1750	.1395	.1399	.1110
11 - 16	.2150	.1760	.1750	.1395	.1399	.1110
17 - 22	.2250	.2060	.1750	.1420	.1399	.1330
23 - 30	.2250	.2065	.1750	.1420	.1399	.1330
31 - 55	.2450	.2465	.1795	.1805	.1490	.1590
56 - 85	.2850	.2765	.1999	.1980	.1499	.1599
86 - 124	.2850	.2765	.1999	.1980	.1599	.1699
125 - 196	.3250	.3265	.2350	.2280	.1799	.1899
197 - 292	.3250	.3265	.2350	.2380	.1799	.1899
293 +	.3450	.3465	.2399	.2499	.1899	.1999

## 4.15.3 Rounding Fractional Charges

When the application of the rates set forth in this Service result in a fractional charge for an individual call, the total charge for that particular call will be rounded down to the next lower cent.

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### 4.0 RATE SCHEDULES (Continued)

4.16 Universal Travel Card Service - Intrastate Usage Rates

Customers utilizing the Company's Universal Travel Card Service will be billed the following intrastate usage rates.

Day/Evening/Night/Weekend -

\$.1900

Customers of VT's Universal Travel Card Service will incur a monthly recurring service fee of \$1.95. In addition, a per call surcharge of \$.75 will apply to each completed call placed on the Universal Travel Card Service. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

### 4.17 Dime Club® Program - Intrastate Usage Rates

Customers of VT's Dime Club® Program will be billed a monthly recurring service fee of \$4.95. A three (3) minute minimum will apply to each completed One Plus call, and thereafter, Customers shall be billed at sixty (60) second increments. Customers of VT's Dime Club® Program will be billed the following per minute usage rates:

Day/Evening/Night/Weekend - \$.1000

The first Dime Club® One Plus call that a Customer makes to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thereafter, every other (i.e., alternating) One Plus call made to any location within the United States which is ten (10) minutes or less in duration will be billed at five cents (\$.05) per minute regardless of mileage and/or time of day. Thus, assuming a Customer makes an even number of One Plus calls that are ten (10) minutes or less in duration to locations within the United States during a billing cycle, fifty percent (50%) of those calls would be billed at five cents (\$.05) per minute. Calls to Directory Assistance do not qualify for the five cent (\$.05) per minute rate. This rate will apply to current and future Customers.

A per call service charge of \$.50 will also apply to Customers utilizing VT's Dime Club® Call Direct® Service. A per call surcharge of \$.75 will also apply to Customers utilizing VT's Dime Club® Travel Card Service.

A one (1) minute minimum will apply to each completed call on the Dime Club® Call Direct® and Travel Card Services, and thereafter, Customers of both services shall be billed at sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

4.19 FiveLine® Service - Intrastate Usage Rates

Customers of the Company's FiveLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.0500

A ten (10) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$2.95 will be billed to all existing Customers of the Company's FiveLine® Service, and all new Customers as of this date will be billed the monthly usage fee of \$2.95 after the initial two (2) calendar months from their first use of the service (e.g., if a new Customer uses the FiveLine® Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May 2003 usage). The monthly usage fee will be billed in each calendar month in which the Customer uses the Company's FiveLine® Service.

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### 4.0 RATE SCHEDULES (Continued)

4.20 Small Change® Service - Intrastate Usage Rates

Customers of the Company's Small Change® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.1200

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

4.21 Aspire® Service - Intrastate Usage Rates

Customers of the Company's Aspire® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.1295

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six (6) second increments.

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### 4.0 RATE SCHEDULES (Continued)

### 4.22 Prepaid Calling Card Service - Intrastate Usage Rates

The following per minute usage rates will apply to all intrastate calls utilizing a Company Prepaid Calling Card regardless of mileage and/or time of day: \$.40. This service will no longer be promoted and/or sold after September 1, 1998.

### 4.22.1 Timing of Calls

All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

## 4.22.2 Enhanced Prepaid Calling Card Service

The following usage rate will apply to all intrastate calls utilizing a Company Enhanced Prepaid Calling Card regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.3333

All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

### 4.22.3 Prepaid Calling Card Service II

The following usage rates will apply to all intrastate calls utilizing a Prepaid Calling Card Service II regardless of mileage.

Day/Evening/Night/Weekend

\$.1000

All calls will have a minimum call length of sixty (60) seconds and will be billed in sixty (60) second increments thereafter. A ninety cent (\$.90) per call surcharge regardless of time of day and/or day of week will be applied to each call.

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- 4.0 RATE SCHEDULES (Continued)
  - 4.22 Prepaid Calling Card Service Intrastate Usage Rates (Continued)
    - 4.22.4 New Prepaid Calling Card Service

The New Prepaid Calling Card Service offers the same features of the Company's Prepaid Calling Card Service listed in Section 3.20, but with a \$.25 per minute usage rate regardless of mileage and/or time of day. All calls have a minimum call length of sixty (60) seconds and are billed in sixty (60) second increments.

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PURSUENTECTIONS JUINEAR 20061 SECTION 9 (1)

### 4.0 RATE SCHEDULES (Continued)

4.23 VarTec Signature Series® Services - Intrastate Usage Rates

Customers of VarTec Signature Series® Services will be billed the following intrastate per minute usage rates:

4.23.1 VarTec Signature I Service

Customers utilizing VarTec's Signature I Service will be billed the following intrastate per minute usage rates:

Day/Night/Evening/Weekend

\$.1095

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

Additionally, at Customer's request, the Company will provide custom routing features (e.g., specific NPA blocking or time of day routing) for an initial set-up fee of thirty dollars (\$30.00) per 800 number plus a three cent (\$.03) surcharge per call. Customer will be charged an additional fee of thirty dollars (\$30.00) for any subsequent routing modifications.

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### 4.0 RATE SCHEDULES (Continued)

- 4.23 VarTec Signature Series® Services Intrastate Usage Rates (Continued)
  - 4.23.2 (Reserved for Future Use)
  - 4.23.3 VarTec Signature 800 Service

Customers utilizing VarTec's Signature 800 Service will be billed the following intrastate per minute usage rates:

Day/Night/Evening/Weekend

\$.0995

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

A monthly recurring service fee of \$1.95 will be charged to all Customers of VarTec Signature 800 Service.

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# 4.0 RATE SCHEDULES (Continued)

- 4.23 VarTec Signature Series® Services Intrastate Usage Rates (Continued)
  - 4.23.4 VarTec Signature Travel Service

Customers utilizing VarTec's Signature Travel Service will be billed the following intrastate usage rates.

Day/Evening/Night/Weekend

\$.2500

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

4.24 Dime Works® Service - Intrastate Usage Rates

Customers utilizing Dime Works® Service will be billed the following intrastate per minute usage rates:

Day/Evening/Night/Weekend

\$.1000

A per call surcharge of ten cents (\$.10) will apply to Customers utilizing the Company's Dime Works® Service.

Where the LEC can support sub-minute billing increments, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments. In service areas where the LEC cannot support sub-minute billing increments, a sixty (60) second minimum and sixty (60) second increments will apply.

Customers of this service will incur a monthly recurring service fee equal to five dollars (\$5.00) per ANI, but in no case more than twenty-five dollars (\$25.00) regardless of the number of lines subscribed to this service, to utilize the Company's Dime Works® Service. However, customers having average billables in excess of \$1,000 per month will have this monthly recurring service fee waived by the Company.

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### 4.0 RATE SCHEDULES (Continued)

4.25 Dime Works® 800 Service - Intrastate Usage Rates

Customers utilizing Dime Works® 800 Service will be billed the following intrastate per minute usage rates:

Day/Evening/Night/Weekend

\$.1000

A per call surcharge of twenty-five cents (\$.25) will apply to Customers utilizing the Company's Dime Works® 800 Service.

Where the LEC can support sub-minute billing increments, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments. In service areas where the LEC cannot support sub-minute billing increments, a sixty(60) second minimum and sixty (60) second increments will apply.

Customers will incur a monthly recurring service fee of ten dollars (\$10.00) per ANI utilizing the Company's Dime Works® 800 Service. However, customers having average billables in excess of \$1,000 per month will have this monthly recurring service fee waived by the Company.

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### 4.0 RATE SCHEDULES (Continued)

4.26 Travel Card Service - Intrastate Usage Rates

The following surcharge per call and per minute rates are for Travel Card Services.

Individual Accounts

Per minute rate is \$0.25

Corporate Accounts

Per minute rate is \$0.25

Group Accounts

Surcharge per call is \$0.00

Per minute rate is \$0.29

#### 4.27 Conference Calling Service

Customers of the Company's Conference Calling Service will be billed at the following per minute usage rates for each and every involved party that participates in the conference call:

Day/Evening/Night/Weekend

\$.4000

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

### 4.28 New DimeLine® Service - Intrastate Usage Rates

Customers of the Company's New DimeLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.1000

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$1.95 will be billed to all Customers of the Company's New DimeLine® Service in each calendar month in which the Customer uses the Company's New DimeLine® Service.

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### 4.0 RATE SCHEDULES (Continued)

4.29 Dime College Travel Card Service - Intrastate Usage Rates

Customers of the Company's Dime College Travel Card Service will be billed at the following per minute rate regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.1000

Customers of the Dime College Travel Card Service will also be billed a per call surcharge of \$.50. A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

4.30 New Home Direct® Service - Intrastate Usage Rates

Customers of the Company's New Home Direct® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.1500

A monthly recurring service fee of one dollar (\$1.00) will be charged to all Customers of New Home Direct® Service. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

4.31 Long Distance Saver Service - Intrastate Usage Rates

Customers of the Long Distance Saver Service will be billed at the following intrastate usage rates regardless of time of day:

Day/Evening/Night/Weekend

\$.1000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed at sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

### 4.32 VarTec Voice<sup>SM</sup> Services - Intrastate Usage Rates

Customers of VarTec Voice<sup>SM</sup> Services will be billed at the following intrastate usage rates:

### 4.32.1 VarTec Voice<sup>SM</sup> Long Distance Service

Customers utilizing the VarTec Voice<sup>SM</sup> Long Distance Service will be billed at the following intrastate per minute usage rates:

Day/Night/Evening/Weekend - \$.0700

A sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$1.95 will be billed to all existing Customers of the VarTec Voice<sup>™</sup> Long Distance Service, and all new Customers as of this date will be billed the monthly usage fee of \$1.95 after the initial two (2) months from their first use of the service (e.g., if a new Customer uses the VarTec Voice<sup>™</sup> Long Distance Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May 2003 usage). The monthly usage fee will be billed in each month in which the Customer uses the VarTec Voice<sup>™</sup> Long Distance Service.

#### 4.32.2 VarTec Voice<sup>SM</sup> Travel Card Service

Customers utilizing VarTec Voice<sup>SM</sup> Travel Card Service will be billed at the following intrastate usage rates:

Day/Evening/Night/Weekend - \$.0700

A per call surcharge of \$.75 will apply to each completed call placed on the VarTec Voice<sup>SM</sup> Travel Card Service. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

- 4.32 VarTec Voice<sup>SM</sup> Services Intrastate Usage Rates (Continued)
  - 4.32.3 VarTec<sup>SM</sup> Voice Call Direct<sup>®</sup> Service

Customers utilizing VarTec Voice<sup>SM</sup> Call Direct<sup>®</sup> Service will be billed at the following intrastate usage rates:

Day/Night/Evening/Weekend

\$.0700

A monthly recurring fee of \$1.00 will be charged to all Customers of the VarTec Voice<sup>SM</sup> Call Direct<sup>®</sup> Service for each activated PIN. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

4.32.4 VarTec Voice<sup>™</sup> Toll Free Service

Customers utilizing VarTec Voice Toll Free Service will be billed at the following intrastate usage rates:

Day/Night/Evening/Weekend

\$.0700

A monthly recurring fee of \$1.00 will be charged to all Customers of the VarTec Voice Toll Free Service for each toll-free/800 number utilizing the service. In addition, a sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

### 4.33 VarTec LibertyLine<sup>SM</sup> Services - Intrastate Usage Rates

Business Customers of the VarTec LibertyLine<sup>SM</sup> Services will be billed at the following intrastate usage rates:

### 4.33.1 VarTec LibertyLine<sup>SM</sup> Long Distance Service

Customers utilizing the VarTec LibertyLine<sup>SM</sup> Long Distance Service will be billed at the following intrastate per minute usage rates:

Day/Night/Evening/Weekend

\$.0700

A thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

# 4.33.2 VarTec LibertyLine<sup>SM</sup> Travel Card Service

Customers utilizing VarTec LibertyLine<sup>SM</sup> Travel Card Service will be billed at the following intrastate usage rates:

Day/Evening/Night/Weekend

\$.0700

A per call surcharge of \$.35 will apply to each completed call placed on the VarTec LibertyLine<sup>SM</sup> Travel Card Service. In addition, a sixty (60) second minimum will apply to each completed call and, thereafter, Customers will be billed in sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

- 4.33 VarTec LibertyLine<sup>s™</sup> Services Intrastate Usage Rates (Continued)
  - 4.33.3 VarTec LibertyLine<sup>s™</sup> 800 Service

Customers utilizing VarTec LibertyLine<sup>st</sup> 800 Service will be billed at the following intrastate usage rates:

Day/Night/Evening/Weekend

\$.0700

A monthly recurring fee of \$1.00 will be charged to all Customers of the VarTec LibertyLine<sup>SM</sup> 800 Service for each toll-free/800 number utilizing the service. In addition, a thirty (30) second minimum will apply to each completed call and, thereafter, Customers will be billed in six (6) second increments.

4.34 FiveLine® Call Direct® Service - Intrastate Usage Rates

Customers of VT's FiveLine® Call Direct® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend -

\$.0500

A monthly recurring service fee of \$1.00 per account will be charged to all Customers of FiveLine® Call Direct® Service. A ten (10) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.35 FiveLine® Travel Card Service

Customers utilizing the Company's FiveLine® Travel Card Service will be billed at the following intrastate usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend -

\$.0500

A per call surcharge of \$.75 will apply to each completed call placed on VT's FiveLine® Travel Card Service. In addition, a ten (10) minute per call minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

4.36 5Talk<sup>™</sup> Call Direct<sup>®</sup> Service - Intrastate Usage Rates

Customers of VT's 5Talk Call Direct Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend -

\$.1500

A three (3) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.37 5Talk<sup>™</sup> Calling Card Service - Intrastate Usage Rates

Customers utilizing VT's 5Talk<sup>sM</sup> Calling Card will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend -

\$.1500

A per call surcharge of \$.75 will apply to each completed call placed on VT's 5Talk<sup>sw</sup> Calling Card. In addition, a three (3) minute per call minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

4.38 Your DimeLine® Service - Intrastate Usage Rates

Customers of VT's Your DimeLine® Service will be billed at the following per minute usage rates regardless of mileage and/or time of day:

Day/Evening/Night/Weekend -

\$.1000

A one (1) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

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### 4.0 RATE SCHEDULES (Continued)

### 4.39 Operator Services

#### 4.39.1 Per Minute Rates

Customers of VT's Operator Services will be billed at the following intrastate per minute rates regardless of operator type, mileage and/or time of day:

Day/Evening/Night/Weekend

\$.55 (R)

A sixty (60) second minimum will apply to each completed call, and thereafter, calls will be billed in sixty (60) second increments.

### 4.39.2 Per Call Surcharges

In addition to the above per minute rates, Customers of VT's Operator Services will be billed the following per call surcharges based on the selected calling and billing options:

Calling Option	Per Call Surcharge		
Operator Station-to-Station Sent Paid	\$3.45 (R)(T)		
Operator Station-to-Station Sent Collect	\$3.45 (N)		
Operator Station-to-Station Third Number Billed	\$3.45 (R)(T)		
Operator Station-to-Station Calling Card	\$3.45 (N)		
Person-to-Person Sent Paid	\$9.95 (R)		
Person-to-Person Sent Collect	\$9.95 (N)		
Person-to-Person Third Number Billed	\$9.95 (N)		
Person-to-Person Calling Card	\$9.95 (N)		
Operator Dialed Surcharge	\$1.50 (I)		

One or more surcharges will apply to all Operator Services calls which use any one or a combination of these calling and billing options.

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### 4.0 RATE SCHEDULES (Continued)

4.40 5 Talk<sup>SM</sup> Service - Intrastate Usage Rates

Customers of VT's 5 Talk<sup>SM</sup> Service will be billed at the following per minute intrastate rate:

Day/Evening/Night/Weekend -

\$.1500

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$2.95 will be billed to all existing Customers of VT's 5 Talk<sup>SM</sup> Service, and all new Customers as of this date will be billed the monthly usage fee of \$2.95 after the initial two (2) months from their first use of the service (e.g., if a new Customer uses the 5 Talk<sup>SM</sup> Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May 2003 usage). The monthly usage fee will be billed in each month in which the Customer uses VT's 5 Talk<sup>SM</sup> Service.

4.41 5 Time® Service

Customers of VT's 5 Time<sup>®</sup> Service will be billed at the following per minute intrastate rate:

Day/ Evening/ Night/ Weekend

\$.0500

A five (5) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars (\$5.00) will be billed to all Customers utilizing this service after the initial month's billing cycle.

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PURSUBNITATIOE 907 IN 16/18, 20061 SECTION 9 (1)

### 4.0 RATE SCHEDULES (Continued)

#### 4.42 9 Time<sup>SM</sup> Service

Customers of the Company's 9 Time<sup>SM</sup> Service will be billed at the following per minute intrastate rate:

\$.0900

Day/Evening/Night/Weekend -

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of three dollars and ninety-five cents (\$3.95) will be billed to all Customers utilizing this service after the initial month's billing cycle.

4.43 3¢/39¢ Service - Intrastate Usage Rates

Customers of the Company's  $3\phi/39\phi$  Service will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day/Evening/Night/Weekend - \$.0300

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments. A per call surcharge of \$0.39 will apply to each completed call placed on the Company's  $3\phi/39\phi$  Service.

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## 4.0 RATE SCHEDULES (Continued)

4.44 Platinum Plan - Intrastate Usage Rates

Customers of the Company's Platinum Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.0200

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments. A per call surcharge of \$0.49 will apply to each completed call placed on the Company's Platinum Plan.

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### 4.0 RATE SCHEDULES (Continued)

4.45 .One Choice® Long Distance Services - Intrastate Usage Rates

Residential Customers of the Company's One Choice® Long Distance Services will be billed at the following intrastate usage rates based on the selected long distance calling plan:

4.45.1 One Choice® \$.05 Plan

Customers of the Company's One Choice® \$.05 Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.0500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

4.45.2 One Choice® \$.03 Plan

Customers of the Company's One Choice<sup>®</sup> \$.03 Plan will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Day/Evening/Night/Weekend

\$.0300

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers will be billed in sixty (60) second increments.

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### 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES

#### 5.1 General

The Carrier endeavors to provide high quality service. Service is available twenty-four (24) hours per day, seven (7) days a week, subject to routine maintenance and outages beyond the control of the Carrier. Carrier's switching equipment is designed and engineered to provide high quality transmission of voice and data with a minimum level of impairment such as noise and echo. However, overall quality may vary somewhat due to the variability in quality of the connections provided by the local telephone companies and other interexchange carriers.

## 5.1.1. Special Promotions

The Carrier may from time to time engage in special promotional service offerings which may be limited to certain dates, times and/or locations. These promotions are designed to attract new customers and/or increase customer awareness of particular service offerings. Customers must subscribe to specific promotions within the given time period as stated in the promotional offer. Any ANI disconnected and then reconnected from the Company's service for purposes of subscribing to the special promotion may not be eligible. After the initial subscription to a promotion, if no outbound usage is generated by an ANI within the specified time period as stated in the promotional offering, the customer may not receive benefits from the promotion. The promotions may contain special terms and conditions, including but not limited to, usage rates and charges. Such special terms and conditions will be in lieu of those terms, conditions, rates and charges outlined in Sections 5 and 6 of this Tariff. The Company will notify the Commission of special promotional offerings in accordance with the rules and regulations established by the Commission.

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PURSUANTE TO SOTUKAS, 5000 SECTION 9 (1)

### 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

- 5.1 General (Continued)
  - 5.1.2 Travel Card Availability

The CCC Travel Card products identified throughout this tariff are only available to existing Customers who subscribed to a Travel Card product prior to July 1, 2004. Customers with active Travel Card accounts as of July 1, 2004 will continue to receive Travel Card service as set forth in this tariff.

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## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

## 5.2 Timing of Calls

- (A) Long distance usage charges are based on the actual conversation time transpiring on CCC's network. No charge will generally apply to uncompleted calls, which include "ring busy" and "ring no answer calls," and such uncompleted calls will not be knowingly charged to the Customer and, if charged in error, will be refundable to the Customer. In the event that the Customer fails to hang up when receiving a busy signal or "ring no answer call" for an excessive period of time, however, the Customer may be charged as if the call were completed. CCC will determine that a call has been established by signal, where available, from the local telephone company or underlying carrier.
- (B) Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute for a connected call.
- (C) Unless otherwise specified in this tariff, usage is measured and rounded to the higher full minute for billing purposes.
- (D) When answer supervision is unavailable and CCC has received a reasonable claim from the End User for a refund of CCC's charges for an uncompleted call, CCC will reimburse the End User for the charges that CCC has billed for that call.

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## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

#### 5.3 Service Area

LEC Tandems in the State of Kentucky through which intrastate calls can be originated bare set forth below:

#### LEC TANDEMS

Louisville Paintsville
Bowling Green Winchester
Madisonville Lexington
Paducah Ashland
Owensboro Morehead
Danville Somerset
London

Calls may be originated from any telephone connected to sub-tending equal access Cos or exchanges which are served by the above-named LEC Tandems; however, service is being offered for origination and termination throughout the entire Commonwealth of Kentucky and is not limited to the above named LEC Tandems.

#### 5.4 Calculation of Distance

- (A) Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.
- (B) The Rate Centers of a call are determined by the area codes and exchanges of the origination and destination points.
- (C) The distance between the Rate Center of the Subscriber's equipment and that of the destination point is calculated by using the "V" and "H" coordinates found in AT&T FCC Tariff No. 10, in the following manner:

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PURSUADATE OF CHORAGE SECTION 9 (1)

## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

5.4 Calculation of Distance (Continued)

Step 1 - Obtain the "V" and "H" coordinates for the Rate Centers of the origination point and the destination point.

Step 2 - Obtain the difference between the "V"coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the Rate Centers.

(D) CCC determines the airline mileage between rate centers by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved.

Distance = 
$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

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## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

### 5.5 Directory Assistance Service

Directory Assistance Service is provided to assist customers in obtaining telephone numbers. Customers can access Directory Assistance Service by dialing 1 + area code + 555-1212 if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access Directory Assistance by dialing 10XXX+1+area code (if required) + 555-1212. Rates and charges are set forth in Section 6.7 following.

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## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

#### 5.6 Basic One Plus Service

CCC's Basic One Plus Service (non-operator assisted, direct dial) is intended for residential and small business Customers for calling within the State of Kentucky. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's Basic One Plus Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for CCC's Basic One Plus Service are set forth in Section 6.9 following. Calls are rated based on mileage, time of day and call duration.

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## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

#### 5.7 Basic Travel Card Service

CCC's Basic Travel Card Service is intended for residential and small business Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location within Kentucky by dialing 1 + 800 + NXX + XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier. Rates and charges for CCC's Basic Travel Card Service are set forth in Section 6.10 following. Calls are rated based on call duration.

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## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

#### 5.8 Basic 800 Select Service

CCC's Basic 800 Select Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to other locations within Kentucky by dialing 1+800+NXX-XXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is pre-programmed by CCC and designated by the Customer. Rates and charges for CCC's Basic 800 Select Service are set forth in Section 6.11 following. Calls are rated based on call duration.

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#### 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

## 5.9 Operator Services

CCC's Operator Services are intended for use by residential customers for calling within the Commonwealth of Kentucky from their home telephones. Customers may access Operator Services from their home telephones by dialing 00 to access a live or automated operator if they have selected CCC as the primary interLATA interexchange carrier for the calling station, or Customers may dial 101XXXX + 00 to access a live or automated operator when CCC is not the presubscribed interexchange carrier for the calling station.

Calls are rated based on call duration. Per call surcharges based on calling and billing options also apply.

Chargeable time begins when a network connection is established between the calling station and the called station. Chargeable time ends when either party disconnects the call thereby releasing the network connection.

Chargeable time for collect calls and Person-to-Person calls differs from the definition above and is applied as follows:

For collect calls, chargeable time begins when the called party accepts responsibility for payment of the charges associated with the call. For Person-to-Person calls, chargeable time begins when a network connection is established between the calling party and the requested party.

Rates and charges for CCC's Operator Services are set forth in Section 6.12 following.

## 5.9.1 Operator Services Calling Options

a. Operator Station-to-Station - Operator Station-to-Station calls may be placed when a caller requests operator assistance in reaching a telephone number and will speak with any individual at the called station rather than a specified party. Customers may use one of the dialing sequences provided in 5.9 above to access an operator for Operator Station-to-Station calls. The billing options listed in Section 5.9.2 below may be used for Operator Station-to-Station calls.

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### 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

- 5.9 Operator Services (Continued)
  - 5.9.1 Operator Services Calling Options (Continued)
    - b. Person-to-Person Person-to-Person calls may be placed when the calling party requests operator assistance in reaching a specific person, department, extension, office, etc. at a specified telephone number. The operator dials the destination telephone number and remains on the line until the requested party or other caller-accepted alternative is reached and conversation begins. Customers may use one of the dialing sequences provided in 5.9 above to access an operator for Person-to-Person calls. The billing options listed in Section 5.9.2 below may be used for Person-to-Person calls.

5.9.2

- a. Calling Station Billing This option applies to Operator Services calls that are billed to the calling station. All charges associated with the call, including per minute charges and surcharges, are billed to the calling station.
- b. Collect Billing This option applies to Operator Services calls when a party at the called station is contacted by an operator and accepts the call by agreeing to be responsible for all charges, both per minute charges and surcharges, associated with the call. Calls are billed to the party responsible for the called station.
- c. Third Party Billing This option applies to Operator Services calls that are not billed to the calling or called stations, but instead, the charges, including per minute charges and surcharges, are billed to a third party station.

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### 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

#### 5.10 5 Talk<sup>SM</sup> Service

CCC's 5 Talk<sup>SM</sup> Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 5 Talk<sup>SM</sup> Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 101XXXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for CCC's 5 Talk<sup>SM</sup> Service are set forth in Section 6.13 following. Calls are rated based on call duration.

#### 5.11 New 10 Time<sup>SM</sup> Service

CCC's New 10 Time<sup>SM</sup> Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's New 10 Time<sup>SM</sup> Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 101XXXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive New 10 Time<sup>SM</sup> Service rates, however, the Customer must be entered into the Company billing database prior to utilizing this service.

Rates and charges for CCC's New 10 Time<sup>SM</sup> Service are set forth in Section 6.14 following.

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## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

### 5.12 5 Time® Service

CCC's 5 Time® Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 5 Time® Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 5 Time® Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 5 Time® Service are set forth in Section 6.15 following. Calls are rated based on call duration.

#### 5.13 12 Talk<sup>SM</sup> Service

CCC's 12 Talk<sup>SM</sup> Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 12 Talk<sup>SM</sup> Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 12 Talk<sup>SM</sup> Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 12 Talk<sup>SM</sup> Service are set forth in Section 6.16 following. Calls are rated based on call duration.

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### 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

#### 5.14 10 Time<sup>SM</sup> Service

CCC's 10 Time<sup>SM</sup> Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 10 Time<sup>SM</sup> Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 10 Time<sup>SM</sup> Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 10 Time<sup>SM</sup> Service are set forth in Section 6.17 following. Calls are rated based on call duration.

#### 5.15 9 Talk<sup>SM</sup> Service

CCC's 9 Talk<sup>SM</sup> Service (non-operator assisted, direct dial) is intended for residential Customers for calling within the Commonwealth of Kentucky. Customers access CCC via Equal Access FGD circuits and/or other Switched Access Services. Customers access CCC's 9 Talk<sup>SM</sup> Service by dialing 1 + (area code when necessary) + NXX-XXXX if they have selected CCC as their primary interexchange carrier. When CCC is not the presubscribed interexchange carrier, Customers can access this service by dialing 10-1X-XXX + 1 + area code (if required) + NXX-XXXX. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. In order to receive 9 Talk<sup>SM</sup> Service rates, however, the Customer must be entered into the CCC billing database prior to utilizing this service.

Rates and charges for CCC's 9 Talk<sup>SM</sup> Service are set forth in Section 6.18 following. Calls are rated based on duration.

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## 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

#### 5.16 Classic Travel Card Service

CCC's Classic Travel Card Service is intended for residential Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location within Kentucky by dialing 1 + 800 + NXX + XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier.

Rates and charges for CCC's Classic Travel Card Service are set forth in Section 6.19 following. Calls are rated based on call duration.

#### 5.17 Capital Travel Card Service

CCC's Capital Travel Card Service is intended for residential Customers to make calls from any non-rotary dialed telephone within Kentucky to any other location within Kentucky by dialing 1 + 800 + NXX + XXXX, receiving a prompting tone, then entering the Customer's personal identification number (PIN) assigned by CCC followed by the telephone number of the called party. Customers of this service should have CCC as their primary interexchange carrier.

Rates and charges for CCC's Capital Travel Card Service are set forth in Section 6.20 following. Calls are rated based on call duration.

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### 5.0 DESCRIPTION OF CLEAR CHOICE COMMUNICATIONS® SERVICES (Continued)

#### 5.18 Classic 800 Service

CCC's Classic 800 Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to other locations within Kentucky by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is pre-programmed by CCC and designated by the Customer.

Rates and charges for CCC's Classic 800 Service are set forth in Section 6.21 following. Calls are rated based on call duration.

### 5.19 Capital 800 Service

CCC's Capital 800 Service permits Customers to make calls from any non-rotary dialed telephone within Kentucky to other locations within Kentucky by dialing 1 + 800 + NXX-XXXX, receiving a prompting tone, then entering a personal identification number (PIN) assigned by CCC. The call is then routed to a single destination (terminating ANI) which is pre-programmed by CCC and designated by the Customer.

Rates and charges for CCC's Capital 800 Service are set forth in Section 6.22 following. Calls are rated based on call duration.

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### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES

#### 6.1 Rate Periods

#### 6.1.1 Table 1

All CCC services that are rated based upon time of day are subject to the following rate periods:

- (A) DAY PERIOD The Day Period applies to a call originating at a time from 8:00 a.m. up to, but not including, 5:00 p.m., Monday through Friday.
- (B) EVENING PERIOD The Evening Period applies to a call originating from 5:00 p.m. up to, but not including, 11:00 p.m., on Sunday through Friday.
- (C) NIGHT AND WEEKEND PERIOD The Night and Weekend Period applies to a call originating from 11:00 p.m. up to, but not including, 8:00 a.m. on Monday through Sunday. The Night and Weekend Period also applies all day Saturday and from 8:00 a.m. to, but not including, 5:00 p.m., Sunday.
- (D) All times in Paragraphs (A) through (C) above refer to local time in the area in which the call originates.
- (E) Calls initiated during one time period and ending during a different time period will be billed for the usage during each time period at the rates applicable to that time period.

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### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

### 6.1 Rate Periods (Continued)

## 6.1.2 Time of Day Periods

	MON	TUE	WED	THUR	FRI	SAT	SUN_
8:00 am TO 4:59 pm	FULL RATE PERIOD						
5:00 pm TO 10:59 pm	EVENING RATE PERIOD					EVE	
11:00 pm TO 7:59 am	NI	GHT/WEE	KEND RA	ATE PERIO	D		

#### 6.1.3 Holiday Discounts

Rates Applicable on Certain Holidays:

On Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Thanksgiving Day and Labor Day the rate applicable is the Evening rate unless a lower rate would normally apply.

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## 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

#### 6.1 Rate Periods (Continued)

## 6.1.4 Rounding Fractional Charges

Unless otherwise specified in this Tariff, when the application of the rates set forth in this Section results in a fractional charge for an individual call, the total charge for that particular call will be rounded up to the next higher cent.

#### 6.2 Emergency Calls

Customer shall configure its system so that 911 emergency calls, where available, and similar emergency calls will be automatically routed to the emergency answering point for the geographical location where the call originated without the intervention of CCC. 911 calls are not routed but are completed through the local network. No billing applies to emergency calls.

## 6.3 Restoration of Service Charge

In the event service is temporarily suspended by CCC for non-payment such service will be restored upon payment of all charges due.

A restoration of service charge will be applicable for each authorization code temporarily suspended. Where service is presubscribed to CCC's service a restoration of service charge will be applicable for each line temporarily suspended.

Customers not re-established within five (5) days from date of suspension will be treated as new customers and appropriate Nonrecurring Charges and an advance payment will apply.

Rate

Business

\$50.00

Residence

\$25.00

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### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

### 6.4 Returned Check Charge

When payment in the form of a bank check for services rendered is returned to the carrier, the Customer will be assessed a service charge of \$15.00 to cover the cost of handling the check.

## 6.5 Extra Copies of Bill

Extra copies of a Customer's monthly bill will be provided by the Carrier at the rate of \$.25 per copy, per page. A minimum charge of \$1.00 will apply.

## 6.6 Service Trip Charge

In the event the Subscriber or Customer reports a service difficulty or trouble report that requires an on-premise visit by Company and the service difficulty or trouble reported is not a result of Company-provided equipment and/or no service difficulty or trouble is found in Company-provided equipment, a Service Trip Charge of \$50.00 may be charged to the Subscriber or Customer for the visit by Company.

#### 6.7 Directory Assistance Service - Intrastate Usage Rates

CCC Customers will be billed a per call charge of \$0.99 for each directory assistance call. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

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#### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

#### 6.8 Other Customer Charges

#### 6.8.1 Payphone Use Charge

A \$0.60 per call charge is applicable to calls that originate from any payphone within Kentucky and access CCC's services via an 800 number (e.g., Basic Travel Card or Basic 800 Select calls). This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing CCC's service and is unrelated to the specific CCC service accessed from the payphone.

### 6.8.2 Late Payment Fee

The late payment charge shall be the portion of the payment not received two business days prior to the next billing cycle, multiplied by 1.5%. For unpaid balances of \$10.00 or more, a minimum late payment charge of \$5.00 shall apply.

### 6.8.3 Minimum Usage Fee

Customers of any and all services described in Section 5 will be assessed a Minimum Usage Fee, per account, in each billing cycle in which their qualifying Clear Choice Communications charges do not meet the minimum usage amount for their bill type. The Minimum Usage Fee is the difference between the minimum usage amount (i.e., \$7.50 or \$10.00 based on bill type) and the Customer's qualifying charges in a billing cycle. Customers billed directly by CCC will be assessed a Minimum Usage Fee if their qualifying charges total less than \$10.00 in a billing cycle. Customers billed through their local telephone company will be assessed a Minimum Usage Fee if their qualifying charges total less than \$7.50 in a billing cycle. The Minimum Usage Fee will not apply to customer accounts with no call usage in a given billing cycle when the account is assigned to a rate plan without a monthly fee or to one with only a monthly access fee, a fee which is billed only if the customer has used the service during the billing cycle.

Qualifying charges to be applied toward calculating the monthly usage minimum will be derived only from the following CCC charges: all long distance, calling card, toll free, operator assisted and directory assistance usage charges, Carrier Cost Recovery Fee as well as any monthly access fees or monthly recurring charges associated with the customer's rate plan.

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# 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

6.9 Basic One Plus Service - Intrastate Usage Rates

### 6.9.1 Intrastate/IntraLATA

	DAY		EVENING		NIGHT/WEEKEND	
MILEAGE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE
1 - 10	.1675	.1400	.1054	.0910	.0610	.0560
11 - 22	.1775	.1875	.1119	.1219	.0650	.0750
23 - 55	.1875	.1975	.1184	.1284	.0690	.0790
56 - 85	.1900	.2000	.1200	.1300	.0700	.0800
86 - 124	.1950	.2050	.1233	.1333	.0720	.0820
125+	.2040	.2140	.1291	.1391	.0756	.0856

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# 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

6.9 Basic One Plus Service - Intrastate Usage Rates (Continued)

### 6.9.2 Intrastate/InterLATA

	DAY		EVENING		NIGHT/WEEKEND	
MILEAGE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE	INITIAL MINUTE	EACH ADDIT'L MINUTE
0 - 16	.2150	.1760	.1750	.1395	.1399	.1110
17 - 22	.2250	.2060	.1750	.1420	.1399	.1330
23 - 30	.2250	.2065	.1750	.1420	.1399	.1330
31 - 55	.2450	.2465	.1795	.1805	.1490	.1590
56 - 85	.2850	.2765	.1999	.1980	.1499	.1599
86 - 124	.2850	.2765	.1999	.1980	.1599	.1699
125 - 196	.3250	.3265	.2350	.2280	.1799	.1899
197 - 292	.3250	.3265	.2350	.2380	.1799	.1899
293 - 430	.3450	,3465	.2399	.2499	.1899	.1999

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## 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

6.10 Basic Travel Card Service - Intrastate Usage Rates

Customers of CCC's Basic Travel Card Service will be billed at the following per minute rate:

Day/Evening/Night/Weekend

\$.29

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

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# 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

6.11 Basic 800 Select Service - Intrastate Usage Rates

Customers of Basic 800 Select Service will be billed at the following per minute rate:

Day/Evening/Night/Weekend

\$.25

sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly recurring service fee of one dollar (\$1.00) may be charged to all Customers of CCC's Basic 800 Select Service.

### 6.12 Operator Services

#### 6.12.1 Per Minute Rates

Customers of CCC's Operator Services will be billed at the following intrastate per minute rates regardless of operator type, mileage and/or time of day:

Day/Evening/Night/Weekend

\$.55

A sixty (60) second minimum will apply to each completed call, and thereafter, calls will be billed in sixty (60) second increments.

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### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

### 6.12 Operator Services (Continued)

### 6.12.2 Per Call Surcharges

In addition to the above per minute rates, Customers of CCC's Operator Services will be billed the following per call surcharges based on the selected calling and billing options:

Calling Option	Per Call Surcharge		
Operator Station-to-Station Sent Paid	\$3.45		
Operator Station-to-Station Sent Collect	\$3.45		
Operator Station-to-Station Third Number Billed	\$3.45		
Operator Station-to-Station Calling Card	\$3.45		
Person-to-Person Sent Paid	\$9.95		
Person-to-Person Sent Collect	\$9.95		
Person-to-Person Third Number Billed	\$9.95		
Person-to-Person Calling Card	\$9.95		
Operator Dialed Surcharge	\$1.50		

One or more surcharges will apply to all Operator Services calls which use any one or a combination of these calling and billing options.

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#### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

#### 6.13 5 Talk<sup>SM</sup> Service Rates

Customers of CCC's 5 Talk<sup>SM</sup> Service will be billed at the following per minute intrastate rate:

Day/ Evening/ Night/ Weekend

\$.15

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$2.95 will be billed to all existing Customers of CCC's 5 Talk<sup>SM</sup> Service, and all new Customers as of this date will be billed the monthly usage fee of \$2.95 after the initial two (2) calendar months from their first use of the service (e.g., if a new Customer uses the 5 Talk<sup>SM</sup> Service for the first time on March 16, 2003, the first monthly usage fee would be assessed for May 2003 usage). The monthly usage fee will be billed in each calendar month in which the Customer uses CCC's 5 Talk<sup>SM</sup> Service.

#### 6.14 New 10 Time<sup>SM</sup> Service Rates

Customers of CCC's New 10 Time<sup>SM</sup> Service will be billed at the following per minute intrastate rate:

Day/ Evening/ Night/ Weekend

\$.10

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

As of February 1, 2003, a monthly usage fee of \$1.95 will be billed to all Customers of CCC's New 10 Time<sup>SM</sup> Service in each calendar month in which the Customer uses CCC's New 10 Time<sup>SM</sup> Service.

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### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

### 6.15 5 Time® Service Rates

Customers of CCC's 5 Time® Service will be billed at the following per minute intrastate rate:

Day/Evening/Night/Weekend -

\$.0500

A five (5) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars (\$5.00) will be billed to all Customers utilizing this service after the initial month's billing cycle.

#### 6.16 12 Talk<sup>SM</sup> Service Rates

Customers of CCC's 12 Talk<sup>SM</sup> Service will be billed at the following per minute intrastate rate:

Day/Evening/Night/Weekend -

\$.1200

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

### 6.17 10 Time<sup>SM</sup> Service Rates

Customers of CCC's 10 Time<sup>SM</sup> Service will be billed at the following per minute intrastate rate:

Day/Evening/Night/Weekend -

\$.1000

A three (3) minute minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of five dollars (\$5.00) will be billed to all Customers utilizing this service after the initial month's billing cycle.

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### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

#### 6.18 9 Talk<sup>SM</sup> Service Rates

Customers of CCC's 9 Talk<sup>SM</sup> Service will be billed at the following per minute intrastate rate:

Day/Evening/Night/Weekend -

\$.0900

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly access fee of three dollars and ninety-five cents (\$3.95) will be billed to all Customers utilizing this service after the initial month's billing cycle.

#### 6.19 Classic Travel Card Service - Intrastate Usage Rates

Customers of CCC's Classic Travel Card Service will be billed at the following per minute rate:

Day/Evening/Night/Weekend

\$.1000

Customers of CCC's Classic Travel Card Service will also be billed a sixty cent (\$0.60) per call surcharge. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

#### 6.20 Capital Travel Card Service - Intrastate Usage Rates

Customers of CCC's Capital Travel Card Service will be billed at the following per minute rate:

Day/Evening/Night/Weekend

\$.2000

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments.

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#### 6.0 CLEAR CHOICE COMMUNICATIONS® RATE SCHEDULES (Continued)

6.21 Classic 800 Service - Intrastate Usage Rates

Customers of this service will be billed at the following per minute rate:

Day/Evening/Night/Weekend - \$.1000

Customers of CCC's Classic 800 Service will be charged a forty cent (\$0.40) per call surcharge. A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly recurring service fee of one dollar (\$1.00) may be charged to all Customers of CCC's Classic 800 Service.

6.22 Capital 800 Service - Intrastate Usage Rates

Customers of this service will be billed at the following per minute rate:

Day/Evening/Night/Weekend - \$.1500

A sixty (60) second minimum will apply to each completed call, and thereafter, Customers shall be billed in sixty (60) second increments. A monthly recurring service fee of one dollar (\$1.00) may be charged to all Customers of CCC's Capital 800 Service.

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